

RESULTADO: 4T24 e 2024

DOTZ INC.
MARÇO 2025

De uma empresa de Loyalty por Coalizão para uma Plataforma Completa

Desde 2020, crescimento de 93%¹ (CAGR) em Techfin, demonstrando a evolução da Dotz

PLATAFORMA DE ENGAJAMENTO DOTZ



Dados



687 mil SKUs distintos
12 bilhões SKUs na base
Dotz

Rede de Parceiros

Dotz Pay

Solução que traz mais poder de compra para o cliente e monetização da base para o varejista

SuperApp

7,2 milhões
downloads

Marketplace

R\$ 156 milhões
GMV processado últimos 12 meses

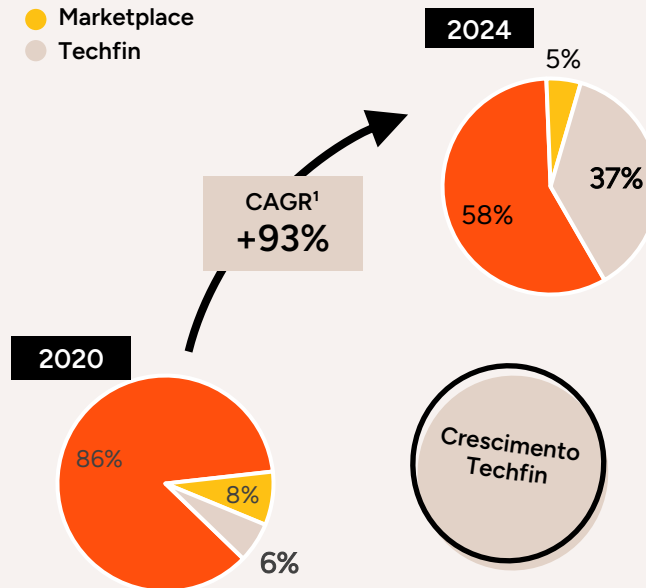
Empréstimo Pessoal

R\$ 426 milhões
Originação de crédito
últimos 12 meses

224%
do CDI
Rentabilidade do FIDC
parceiro no 4T24

MIX FATURAMENTO (%)

- Loyalty
- Marketplace
- Techfin



¹Compound Annual Growth Rate, ou Taxa de Crescimento Anual Composta, mede o crescimento durante um período específico.

Evolução com rentabilidade: *breakeven* de Lucro Líq. e EBITDA de R\$ 52 mm

Após entregar o *breakeven* de EBITDA 4T23, a Dotz atingiu o breakeven de Lucro Líquido no 2S24. O EBITDA cresceu R\$ 52 mm no comparativo anual

Continuamos evoluindo nossa plataforma e entregando mais rentabilidade

+46%

Crescimento
faturamento de Techfin
2024 vs 2023



Dotz Pay
Nova solução para
Varejo

37%

Percentual de Techfin
no faturamento, +15 p.p.
2024 vs 2023



Dotz Parcela
Solução BNPL



Nova Campanha
Promocional
Faturamento adicional
no Loyalty

-30%

Redução do SG&A
2024 vs 2023



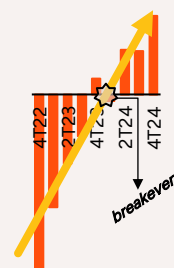
Lucro Líquido maior em R\$
44 mm, atingindo
breakeven no 2S24

Foco contínuo:
rentabilidade



EBITDA maior R\$ 52 mm 2024 vs 2023,
atingindo 22,5mm em 2024

EBITDA



Lucro Líquido



DESEMPENHO OPERACIONAL

Continuamos focados no crescimento da plataforma de forma sustentável

Compromisso da Dotz: eficiência, crescimento e *cross-sell*



Crescimento de Techfin

forte, previsível, constante e com rentabilidade



Consolidação do Loyalty

crescendo a rede de parceiros com Dotz Pay, o engajamento do cliente no Digital (App) e fazendo cross-sell com serviços financeiros



Eficiência operacional

com foco contínuo na racionalização de despesas, margens operacionais robustas e geração de resultado para o acionista

Evolução Crédito

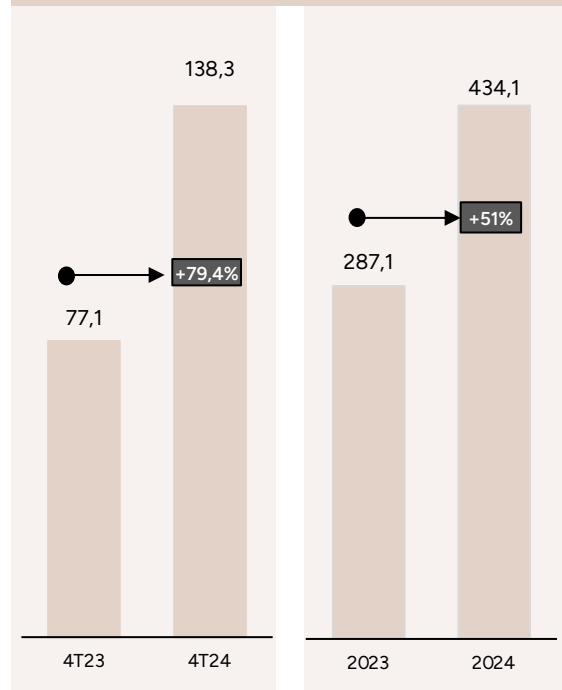
CRESCIMENTO TECHFIN

CONSOLIDAÇÃO LOYALTY

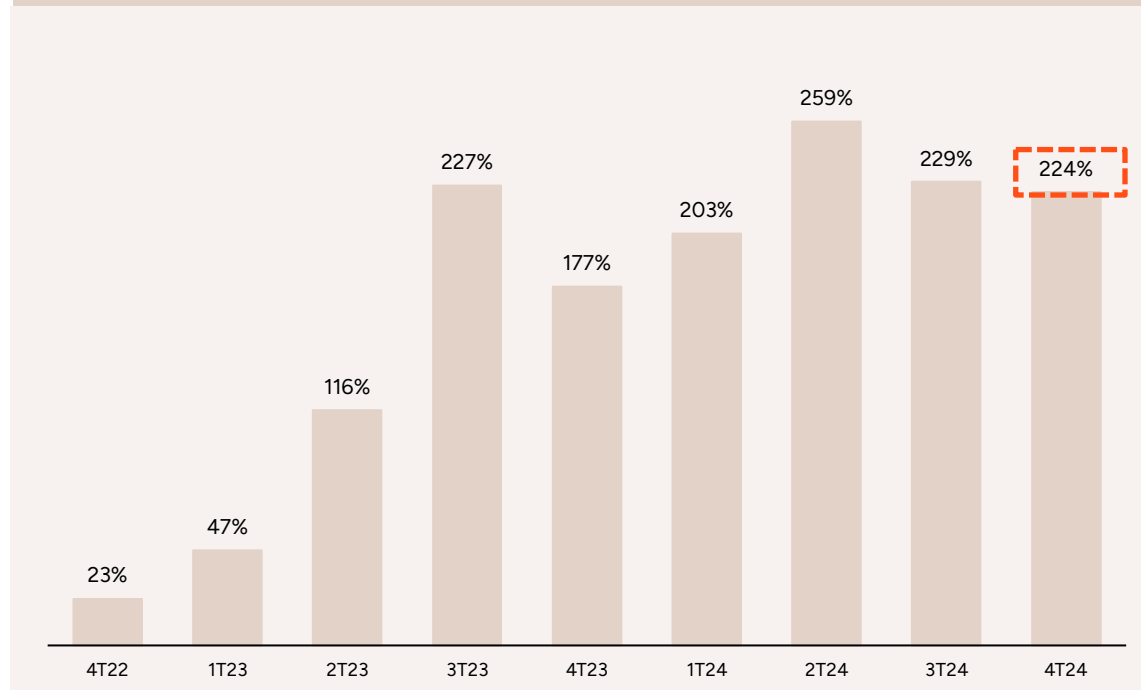
EFICIÊNCIA OPERACIONAL

Crescimento constante da originação de crédito com manutenção de retornos substanciais para os cotistas do FIDC

ORIGINAÇÃO (R\$ mm)



RETORNO* QUOTAS FIDC (% CDI)



*Retorno FIDC no período / CDI acumulado no período

Evolução Faturamento Techfin

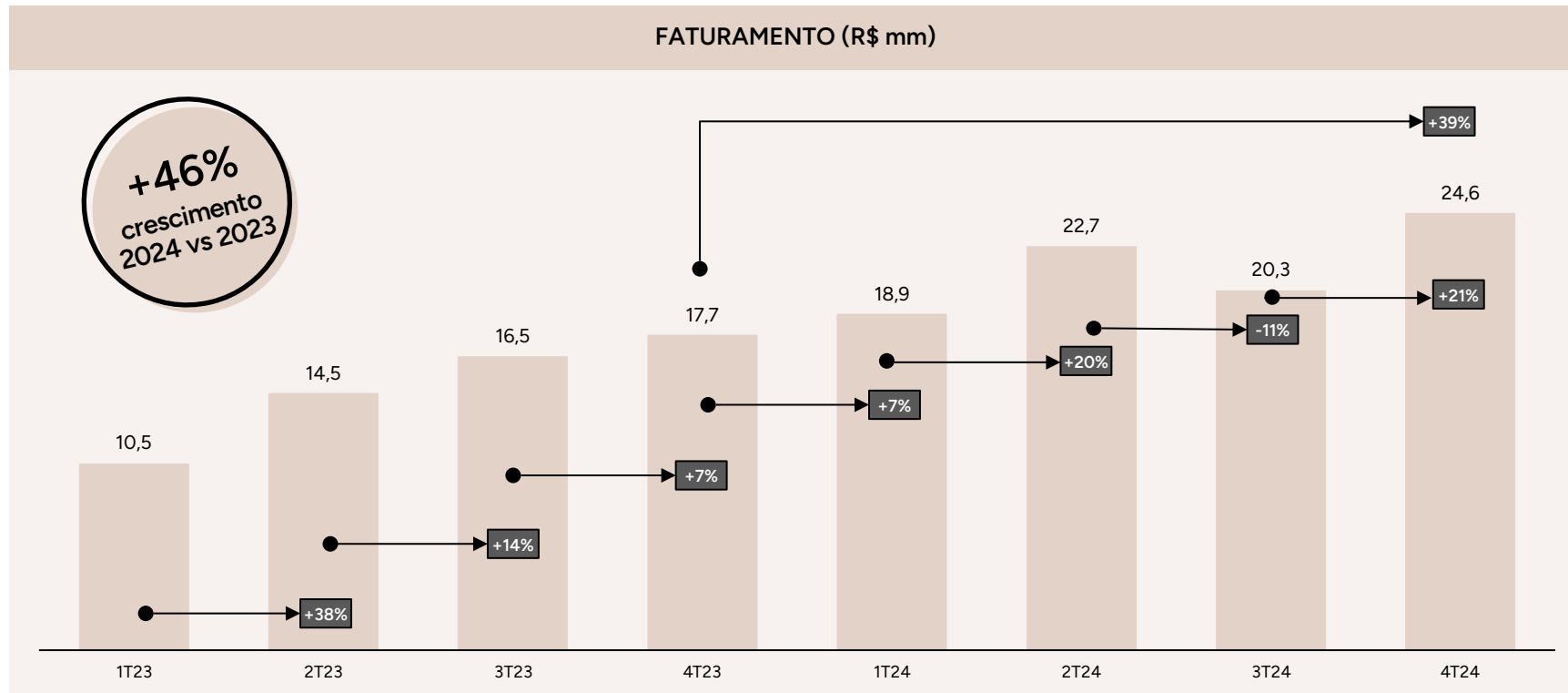
CRESCIMENTO TECHFIN

CONSOLIDAÇÃO LOYALTY

EFICIÊNCIA OPERACIONAL

Faturamento de Techfin com crescimento forte, previsível e constante

FATURAMENTO (R\$ mm)



Loyalty consolidando parcerias

CRESCIMENTO TECHFIN

CONSOLIDAÇÃO LOYALTY

EFICIÊNCIA OPERACIONAL

Seguimos consolidando nosso negócio de Loyalty, fortalecendo parcerias existentes e criando novas parcerias com vantagens aos clientes B2C

CAMPANHA PROMOCIONAL



Consolidação como a **plataforma oficial de ciclo de vida do cartão de crédito BB**, incluindo incentivo à força de vendas (Universe Rede)

CRESCIMENTO CONTÍNUO



+44% no faturamento ('24 vs '23) mantendo uma média de mais de **16 mil clientes transferidores por mês**

LANÇAMENTO DE NOVAS PARCERIAS



Parceria no Catálogo possibilitando triplicar SKUs disponíveis para troca com os clientes



Marketplace Dotz com mais de **30 novas lojas** no 4T24

Implementação Dotz Pay

CRESCIMENTO TECHFIN

CONSOLIDAÇÃO LOYALTY

EFICIÊNCIA OPERACIONAL

Novo produto para o varejo já demonstra sua eficiência na digitalização e cross-sell da base, gerando valor incremental ao varejista

~30% de Digitalização da Base
em apenas 3 meses de operação



Cross-sell BNPL diretamente no caixa
crescimento da base com recorrência de uso



+30% de LTV em clientes Dotz Pay
mais poder de compra e menor churn



-23% de Inadimplência no BNPL
em relação ao empréstimo pessoal



+17% GMV Coalizão Dotz vs 4T23
crescimento e consolidação de Loyalty



SEGUIMOS BUSCANDO

1. Evolução Dotz Pay

- Novos produtos financeiros On e Offline
- Parcerias com programas parceiros – wallet
- Crescimento TPV Dotz Pay

2. Expansão Dotz Pay

- Rollout nos parceiros da coalizão Dotz
- Trazer novos parceiros para a coalizão

Crescimento com eficiência

CRESCIMENTO TECHFIN

CONSOLIDAÇÃO LOYALTY

EFICIÊNCIA OPERACIONAL

Após três anos de investimentos na plataforma Dotz, retornamos a valores de SG&A inferiores ao período pré-IPO. Nesse mesmo período, criamos o negócio de Techfin que cresceu 46% no comparativo 2024 vs 2023.

SG&A (R\$ mm)

Percentual de
Techfin no
Faturamento:

6%

9%

13%

22%

37%

2020

2021

2022

2023

2024

(102,3)

(102,3)

(112,6)

(55,6)

(168,2)

(119,1)

(86,8)

(205,9)

(124,6)

(23,7)

(148,3)

(130,6)

(104,6)

26,0

- SG&A 2020 + Inflação
- SG&A realizado
- Δ SG&A = valores investidos*

Investimentos* de SG&A na **Plataforma Dotz** no período: R\$ 166,1 mm

- Novo produto B2B
- Aquisição NoVerde e aceleração de Techfin
- SuperApp
- Nova Marca
- Dotz Parcela

*Simulação considerando os valores de SG&A investidos acima do crescimento da inflação no período

Redução do CAPEX

CRESCIMENTO TECHFIN

CONSOLIDAÇÃO LOYALTY

EFICIÊNCIA OPERACIONAL

Além de investimentos em SG&A, também tivemos investimentos substanciais em CAPEX ao longo dos últimos três anos na Plataforma Dotz

CAPEX (R\$ mm)

Percentual de
Techfin no
Faturamento:

6%

9%

13%

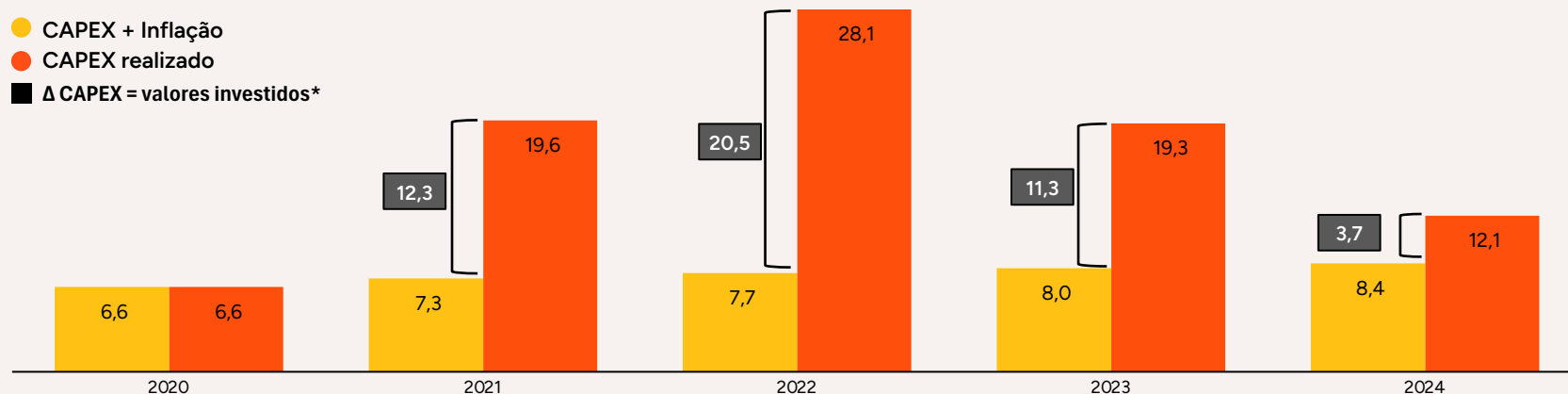
22%

37%

● CAPEX + Inflação

● CAPEX realizado

■ Δ CAPEX = valores investidos*



Investimentos* CAPEX na **Plataforma Dotz** no '21-'23: R\$ 44,1mm

- Novo produto B2B
- Aquisição NoVerde e aceleração de Techfin
- SuperApp
- Nova Marca
- Dotz Parcela

*Simulação considerando os valores de CAPEX investidos acima do crescimento da inflação no período

Comparativo: CAPEX e Amortização

CRESCIMENTO TECHFIN

CONSOLIDAÇÃO LOYALTY

EFICIÊNCIA OPERACIONAL

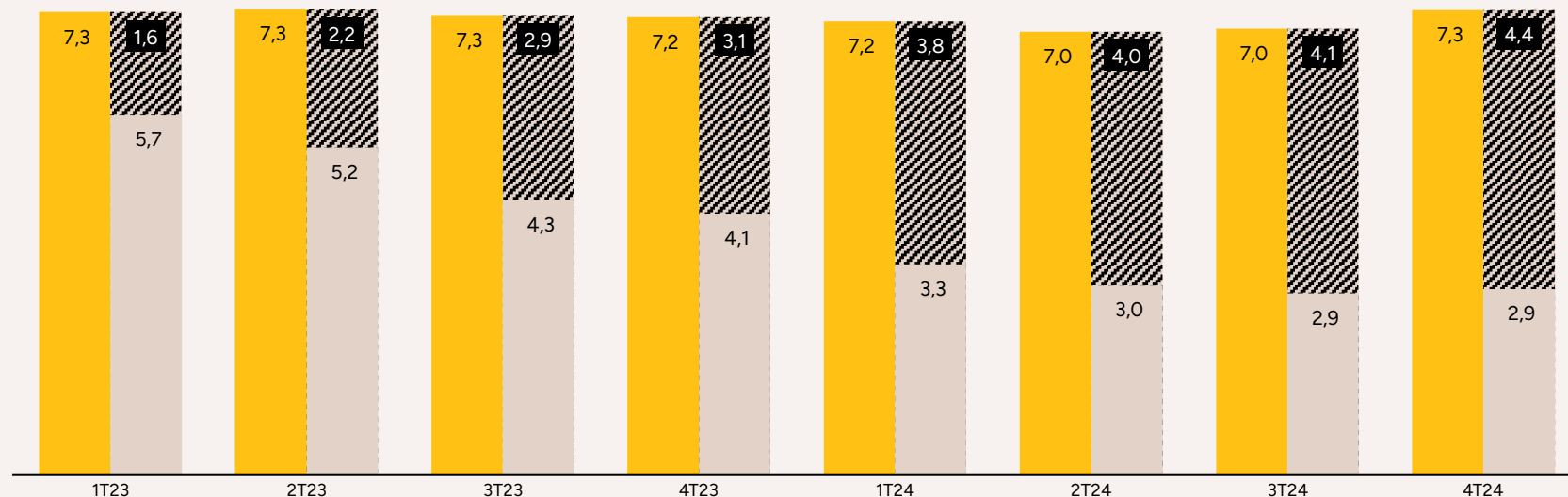
Os investimentos pesados na Plataforma Dotz trazem impactos na Depreciação e Amortização, embora o nível de investimento atual seja muito menor

DEPRECIÇÃO E AMORTIZAÇÃO, CAPEX (R\$ mm)

● Depreciação e Amortização*

● CAPEX

▨ Diferença: Depr. e Amort. vs CAPEX



*Excluindo o efeito do IFRS-16 na Depreciação e Amortização no 2T24, 3T24 e 4T24

DESEMPENHO FINANCEIRO

Crescimento do EBITDA e Lucro Líquido em 2024

Operação de Techfin ascendente (+Lucro e +Margens) e disciplina no SG&A trazendo crescimentos no Lucro Líquido: +R\$ 44 mm no comparativo anual

4T24 vs 4T23

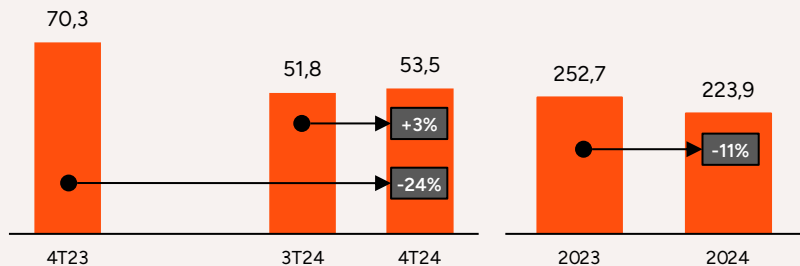
- ✓ Lucro Bruto de R\$ 34,1 mm (+5%)
- ✓ Margem Bruta 64% (+17 p.p.)
- ✓ SG&A R\$ 23,1 mm (-24%)
- ✓ EBITDA R\$ 11 mm (+R\$ 8,8 mm)
- ✓ Lucro Líquido R\$ (0,5) mm (+R\$ 7,2 mm)

2024 vs 2023

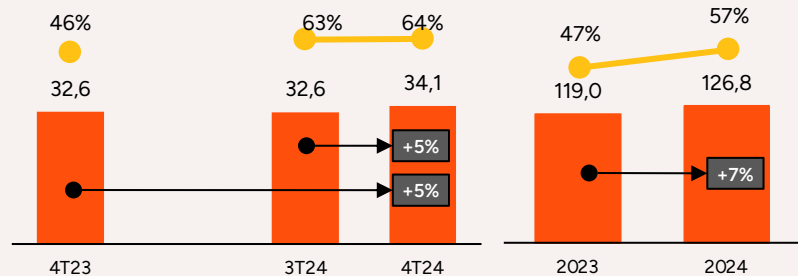
- ✓ Lucro Bruto de R\$ 126,8 mm (+7%)
- ✓ Margem Bruta 57% (+10 p.p.)
- ✓ SG&A R\$ 104,3 mm (-30%)
- ✓ EBITDA R\$ 22,5 mm (+R\$ 52 mm)
- ✓ Lucro Líquido R\$ (16,5) mm (+R\$ 44 mm)

**EBITDA de R\$ 11,0 mm no 4T24 e de R\$ 22,5 mm no ano de 2024;
Aumento de margem e redução de despesas aumentaram EBITDA em R\$ 52 mm**

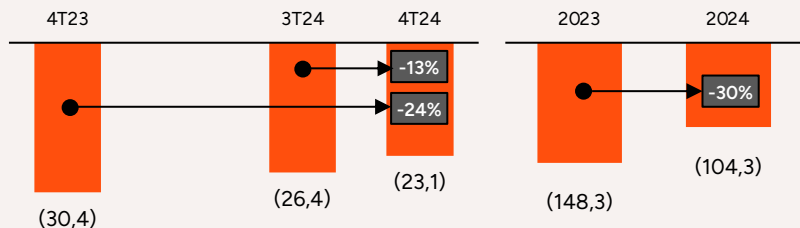
RECEITA LÍQUIDA ANTES DOS CUSTOS DE RESGATES (R\$ mm)



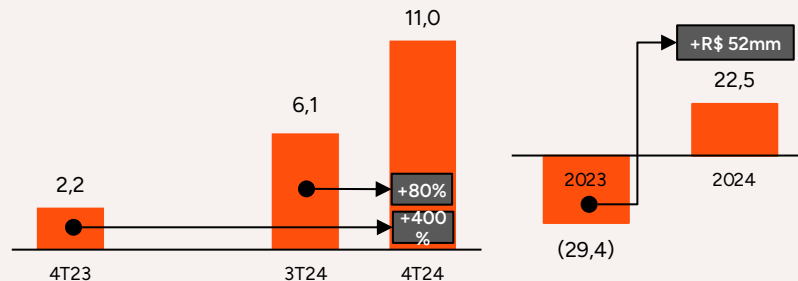
LUCRO BRUTO (R\$ mm) e MARGEM BRUTA (%)



SG&A (R\$ mm)



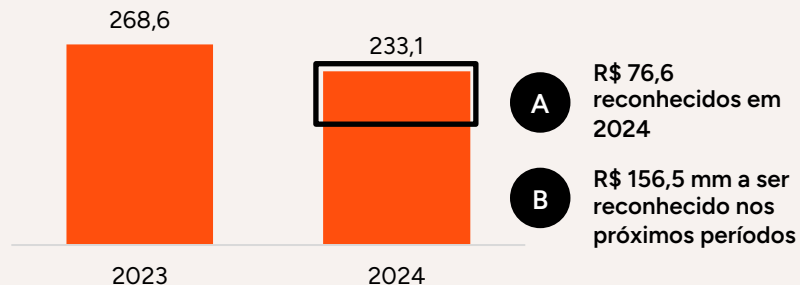
EBITDA (R\$ mm)



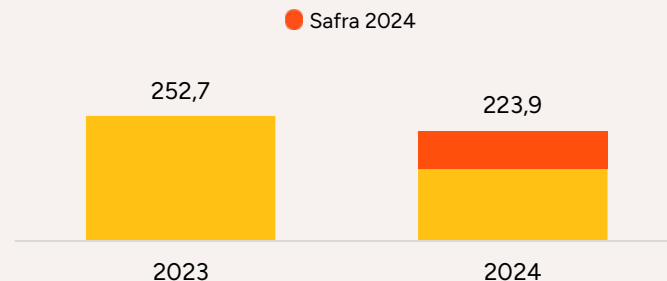
Receita Líquida antes de Custos de Resgates de R\$ 223,9 mm em 2024

Receita diferida de R\$ 251,3 mm a ser reconhecida nos próximos exercícios

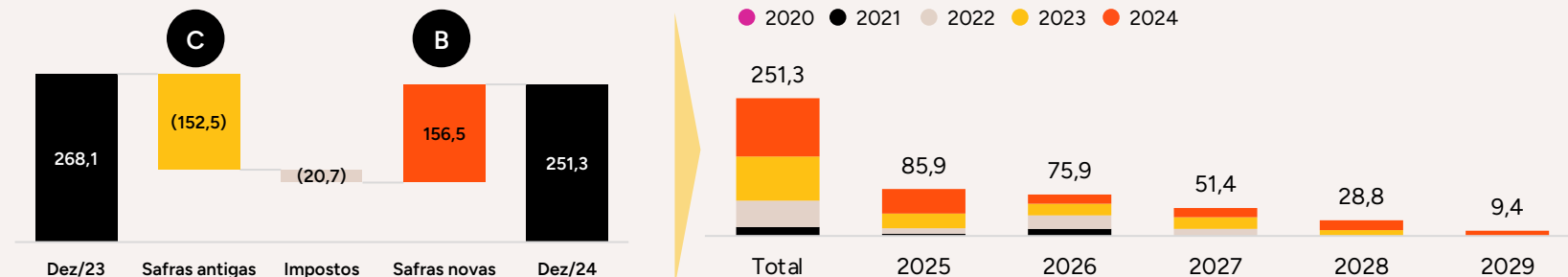
FATURAMENTO (R\$ mm)



RECEITA LÍQUIDA ANTES DOS CUSTOS DE RESGATES (R\$ mm)



CRONOGRAMA DE RECONHECIMENTO DE RECEITA DIFERIDA (R\$ mm)



Evolução do Lucro Bruto

Margens também refletem o novo patamar de rentabilidade da Dotz, com aumento do mix de Techfin

LUCRO BRUTO e MARGEM BRUTA (R\$ mm e %)

Percentual de Techfin no Faturamento:

16%

16%

23%

25%

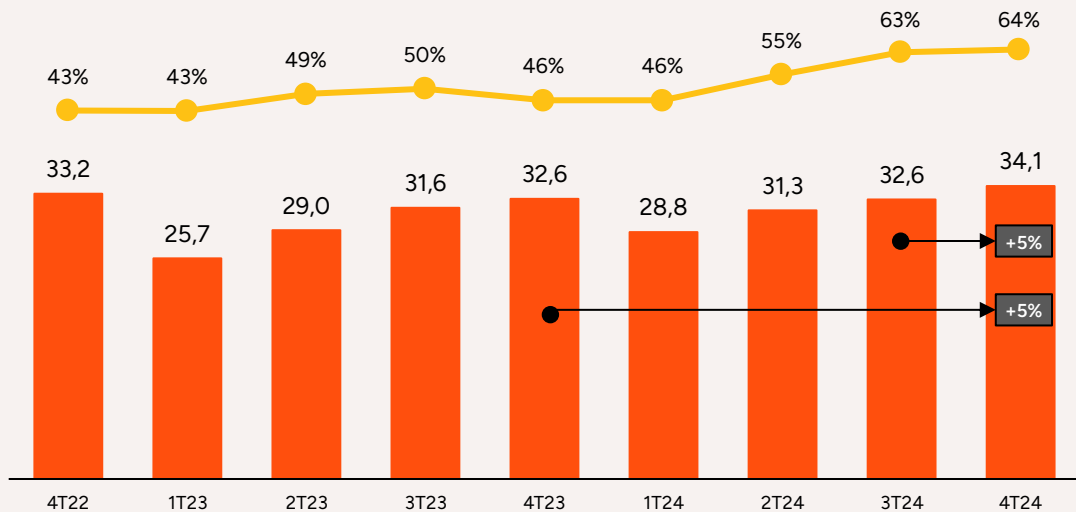
24%

31%

40%

37%

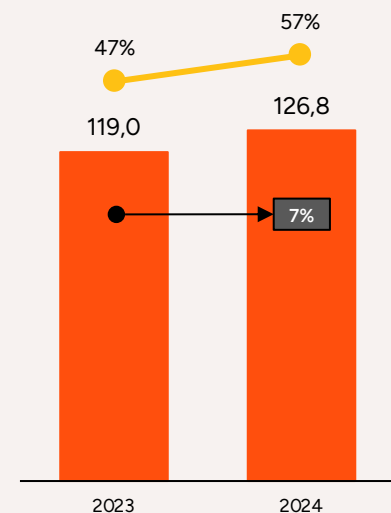
41%



LUCRO BRUTO e MARGEM BRUTA (R\$ mm e %)

22%

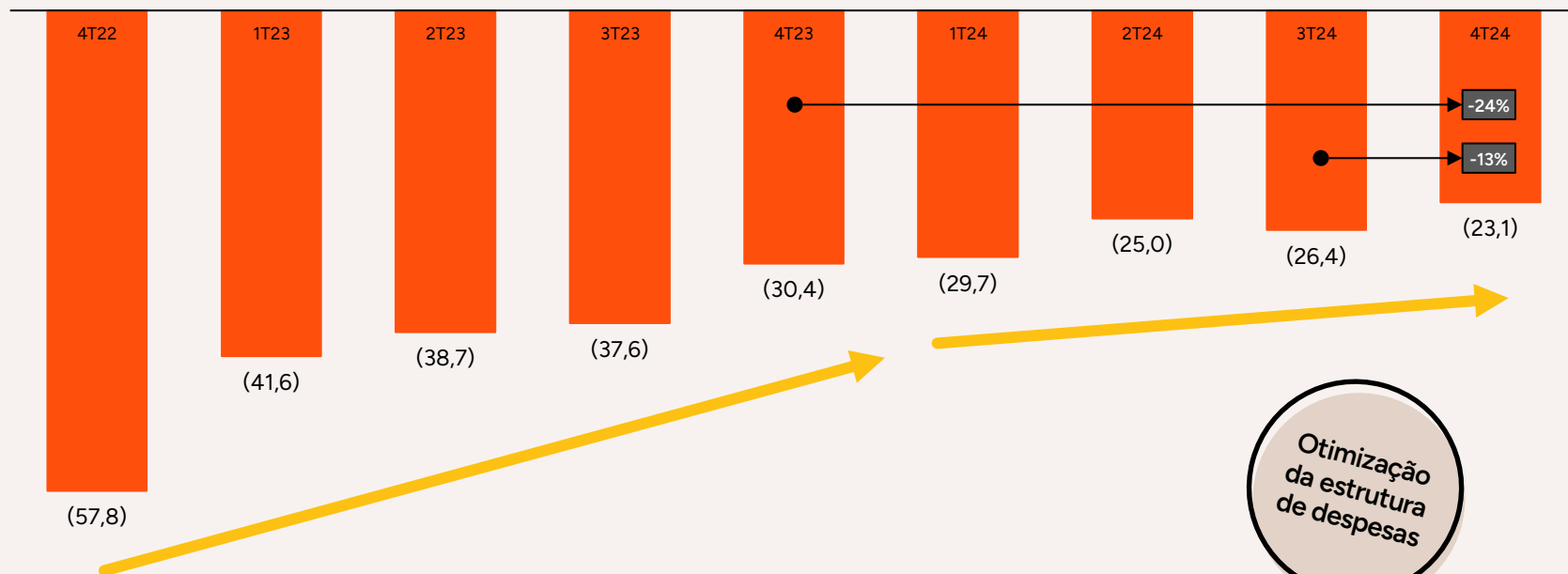
37%



Evolução do SG&A e readequação de estrutura

Evolução constante e otimização da estrutura de despesas

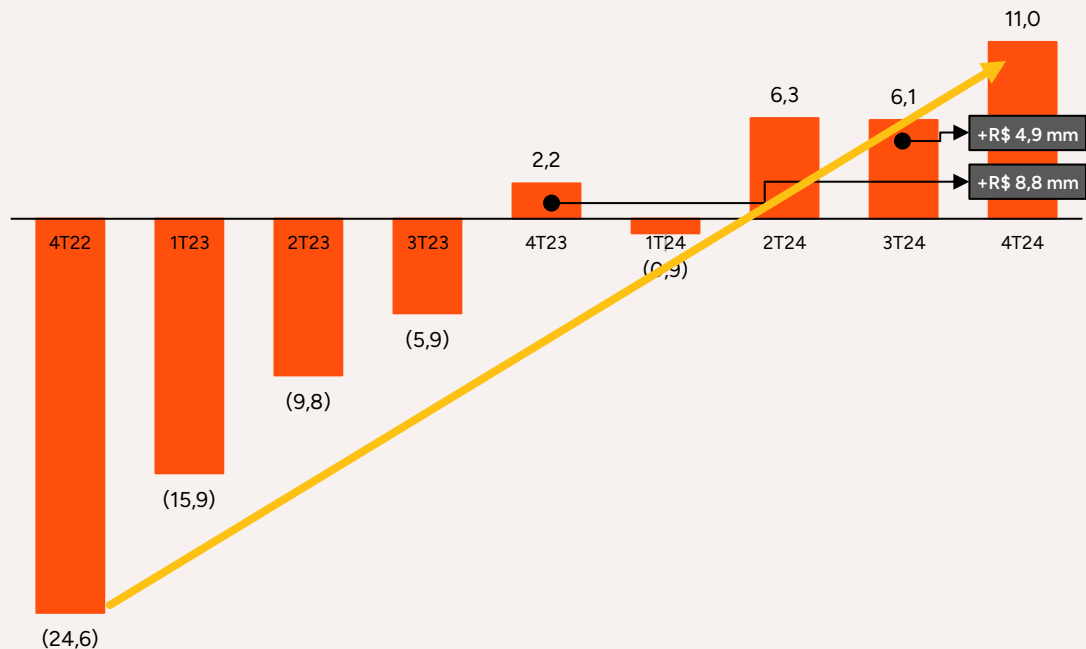
SG&A (em R\$ mm)



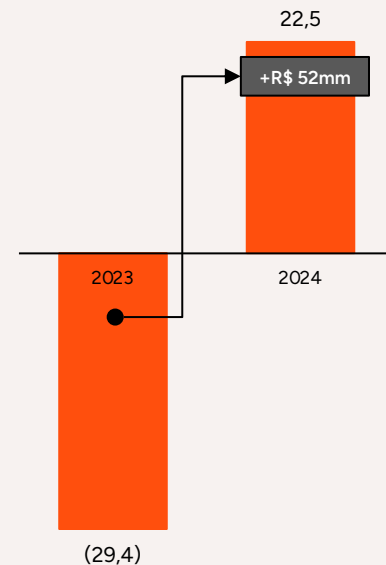
Evolução do EBITDA

Evolução no 4T24 em relação ao 3T24 de R\$ 4,9 mm. No acumulado 2024, evolução de R\$ 8,8 mm em relação a 2023.

EBITDA (R\$ mm)



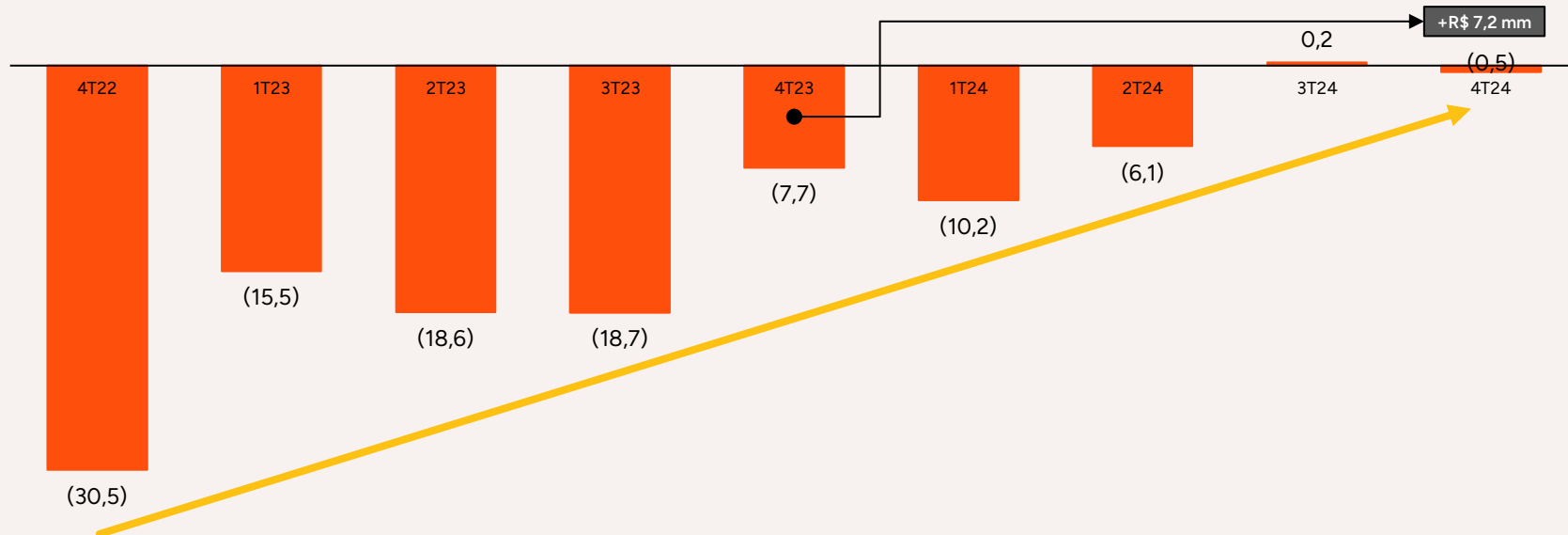
EBITDA (R\$ mm)



Evolução do Lucro Líquido

No comparativo trimestral do Lucro Líquido, fica demonstrado que no 2S24 melhoramos em relação ao 1S24 em R\$ 16 mm. No comparativo do ano de 2023 com 2024, o aumento é de R\$ 44 mm.

LUCRO LÍQUIDO (R\$ mm)



Continuamos focados no crescimento da plataforma de forma sustentável

Compromisso da Dotz: eficiência, crescimento e *cross-sell*



Crescimento de Techfin

forte, previsível, constante e com rentabilidade



Consolidação do Loyalty

crescendo a rede de parceiros com Dotz Pay, o engajamento do cliente no Digital (App) e fazendo cross-sell com serviços financeiros



Eficiência operacional

com foco contínuo na racionalização de despesas, margens operacionais robustas e geração de resultado para o acionista

Obrigado!



dotz

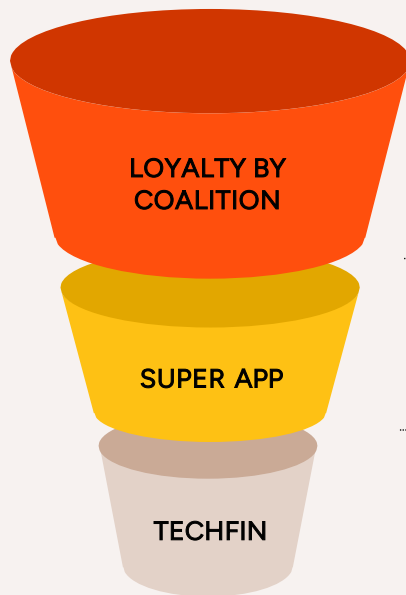
4Q24 and 2024 RESULTS

DOTZ INC.
MARCH 2025

From a Coalition Loyalty company to a Complete Platform

Since 2020, 93%¹ growth (CAGR) in Techfin, demonstrating the evolution of Dotz

DOTZ ENGAGEMENT PLATFORM



Data



687,000 different SKUs
12 billion SKUs in
the Dotz base

Partners Network

Dotz Pay

Solution that brings more
purchasing power to the
customer and
monetization of the base
for the retailer

SuperApp

7.2 million
downloads

Marketplace

R\$ 156 million
LTM GMV processed

Personal Loan

R\$ 426
million

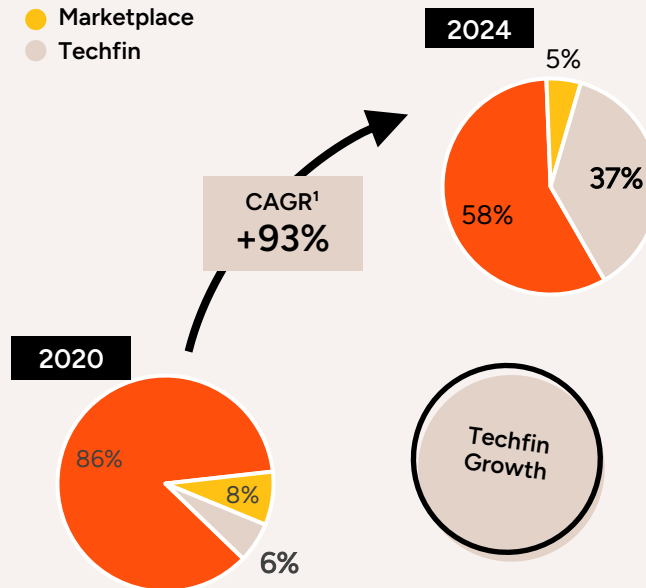
LTM Credit origination

224% of
CDI

FIDC partner
profitability in 4Q24

BILLINGS MIX (%)

- Loyalty
- Marketplace
- Techfin



¹Compound Annual Growth Rate, measures growth during a specific period.

Evolution with profitability: Net Profit breakeven and EBITDA of R\$ 52 mm

After delivering EBITDA breakeven in 4Q23, Dotz reached Net Profit breakeven in 2H24. EBITDA grew by R\$52 mm Y-o-Y

We continue to **evolve** our platform and deliver more **profitability**

+46%

Techfin billings growth
2024 vs 2023



Dotz Pay
New solution for Retail

37%

Techfin billings share,
+15 p.p.
2024 vs 2023



Dotz Parcela
BNLP Solution



New Promotional Campaign
Additional Loyalty billings

-30%

SG&A reduction
2024 vs 2023

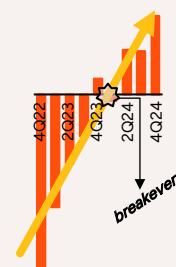


Net Profit higher by R\$ 44 mm, reaching *breakeven* in 2H24

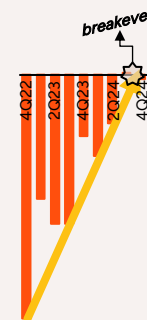


EBITDA higher by R\$52 mm in 2024 vs 2023, reaching 22.5 mm in 2024

EBITDA



Net Profit



OPERATIONAL PERFORMANCE

We remain focused on growing the platform in a sustainable way

Dotz's commitment: efficiency, growth and cross-sell



Techfin Growth

strong, predictable and constant, with profitability



Loyalty Consolidation

growing the partner network with Dotz Pay, customer engagement on Digital (App) and cross-selling with financial services



Operational Efficiency

with continuous focus on rationalizing expenses, robust operating margins and generating results for shareholders

Credit Evolution

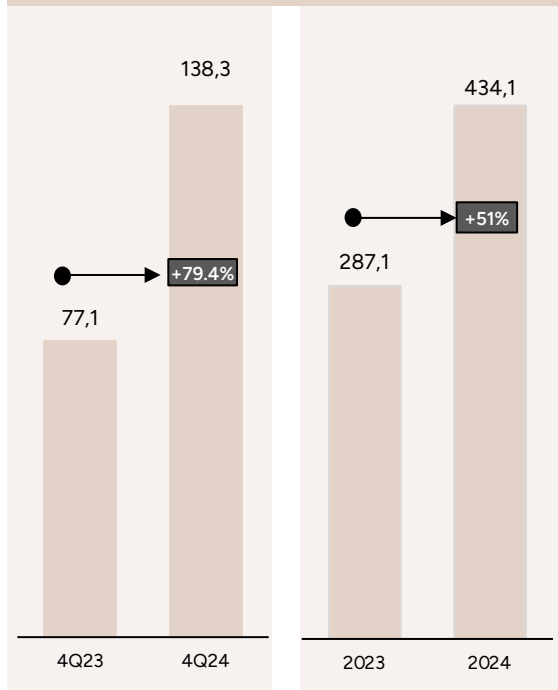
TECHFIN GROWTH

LOYALTY CONSOLIDATION

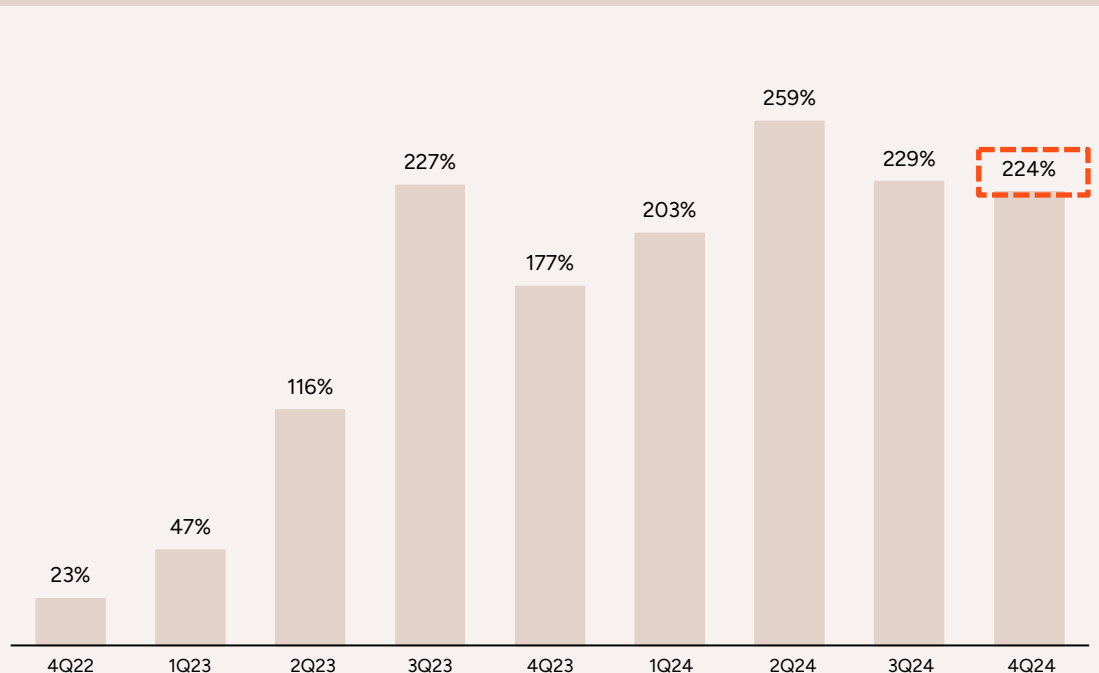
OPERATIONAL EFFICIENCY

Constant growth in credit origination with maintenance of substantial returns for FIDC shareholders

ORIGINATION (R\$ mm)



FIDIC RETURN* (% CDI)



* FIDIC return in the period / CDI accumulated in the period

Techfin Billings Evolution

TECHFIN GROWTH

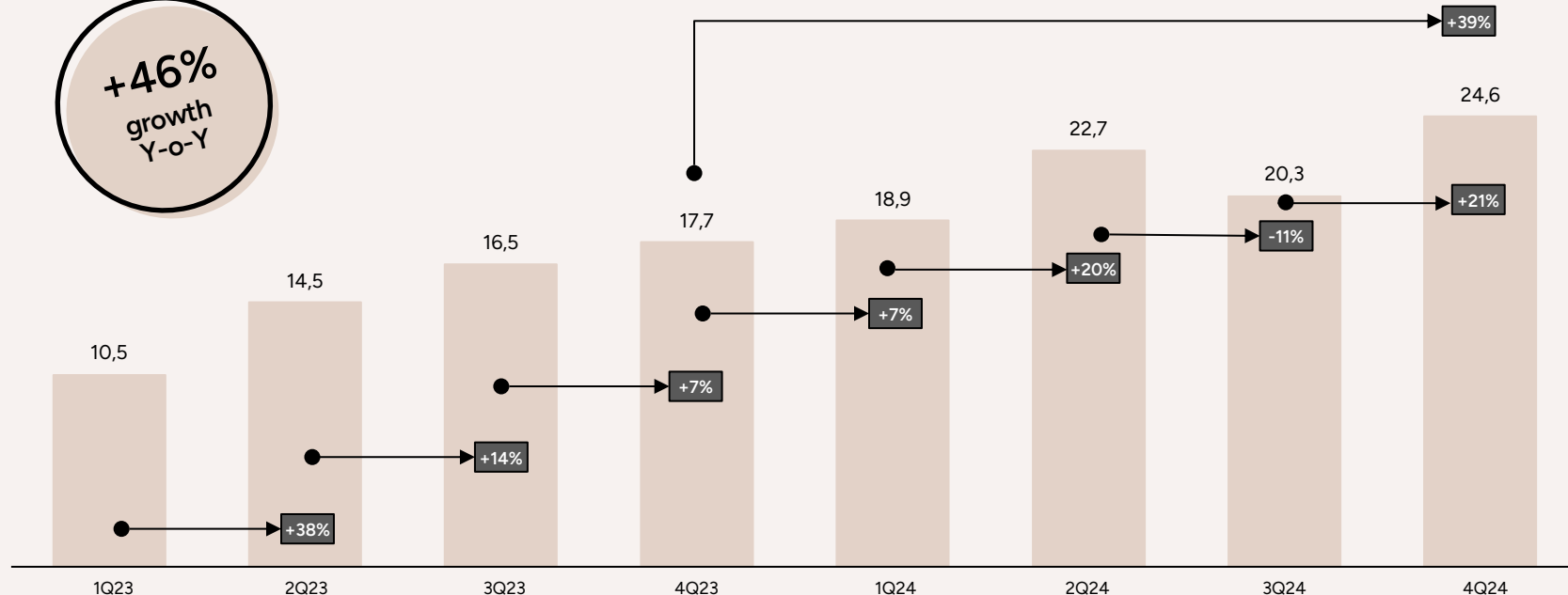
LOYALTY CONSOLIDATION

OPERATIONAL EFFICIENCY

Techfin billings with strong, predictable and constant growth

BILLINGS (R\$ mm)

+46%
growth
Y-o-Y



Loyalty consolidating partnerships

TECHFIN GROWTH

LOYALTY CONSOLIDATION

OPERATIONAL EFFICIENCY

We continue to consolidate our Loyalty business, strengthening existing partnerships and creating new partnerships with advantages for B2C customers.

PROMOTIONAL CAMPAIGN



Consolidation as the **official BB credit card lifecycle platform**, including incentives for the sales force (Universo Rede)

LAUNCHING NEW PARTNERSHIPS



Catalog partnership enabling to triple SKUs available for exchange with customers

CONTINUOUS GROWTH



+44% in billings (Y-O-Y) maintaining an average of more than **16 thousand "transferring customers"** per month



Dotz Marketplace with more than **30 new stores** in 4Q24

Implementing Dotz Pay

TECHFIN GROWTH

LOYALTY CONSOLIDATION

OPERATIONAL EFFICIENCY

New product for retail already demonstrates its efficiency in digitalizing and cross-selling the base, generating incremental value for the retailer

~30% Base Digitalization
in just 3 months of operation



BNPL Cross-sell directly at checkout
base growth with recurring usage



+30% LTV for Dotz Pay customers
more purchasing power and lower churn



-23% Default in BNPL
compared to personal loans



+17% GMV Dotz Coalition vs 4Q23
Loyalty growth and consolidation



WE KEEP UP SEARCHING

1. Dotz Pay Evolution

- New financial products On and Offline
- Partnerships with partner programs – wallet
- Growth of Dotz Pay TPV

2. Dotz Pay Expansion

- Rollout to Dotz Coalition Partners
- Bringing new partners into the coalition

Growth with Efficiency

TECHFIN GROWTH

LOYALTY CONSOLIDATION

OPERATIONAL EFFICIENCY

After three years of investments in the Dotz platform, we returned to SG&A amounts lower than pre-IPO period. In the same period, we created the Techfin business, which grew by 46% Y-o-Y.

SG&A (R\$ mm)

Techfin
percentage
in Billings:

6%

9%

13%

22%

37%

2020

2021

2022

2023

2024

(102,3)

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(168,2)

(119,1)

(86,8)

(205,9)

(124,6)

(23,7)

(148,3)

(130,6)

(104,6)

26.0

● SG&A 2020 + Inflation

● SG&A actual

■ Δ SG&A = invested amounts*

SG&A investments* on the Dotz Platform in the period: R\$ 166.1 mm

- New B2B product
- NoVerde acquisition and Techfin acceleration

- SuperApp
- New Brand
- Dotz Parcela

* Simulation considering SG&A values invested above inflation growth in the period.

CAPEX reduction

TECHFIN GROWTH

LOYALTY CONSOLIDATION

OPERATIONAL EFFICIENCY

In addition to investments in SG&A, we have also had substantial investments in CAPEX over the last three years on the Dotz Platform

CAPEX (R\$ mm)

Techfin
percentage
in Billings:

6%

9%

13%

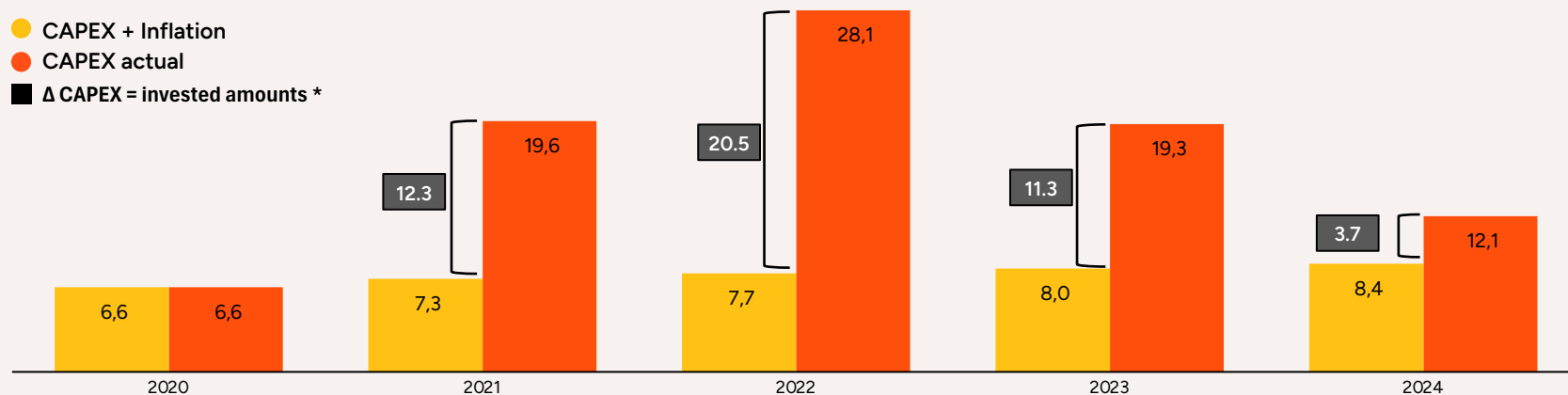
22%

37%

● CAPEX + Inflation

● CAPEX actual

■ Δ CAPEX = invested amounts *



CAPEX investments* on the Dotz Platform in '21-'23: R\$ 44.1mm

- New B2B product
- NoVerde acquisition and Techfin acceleration
- SuperApp
- New Brand
- Dotz Parcela

* Simulation considering CAPEX values invested above inflation growth in the period.

Comparison: CAPEX and Amortization

TECHFIN GROWTH

LOYALTY CONSOLIDATION

OPERATIONAL EFFICIENCY

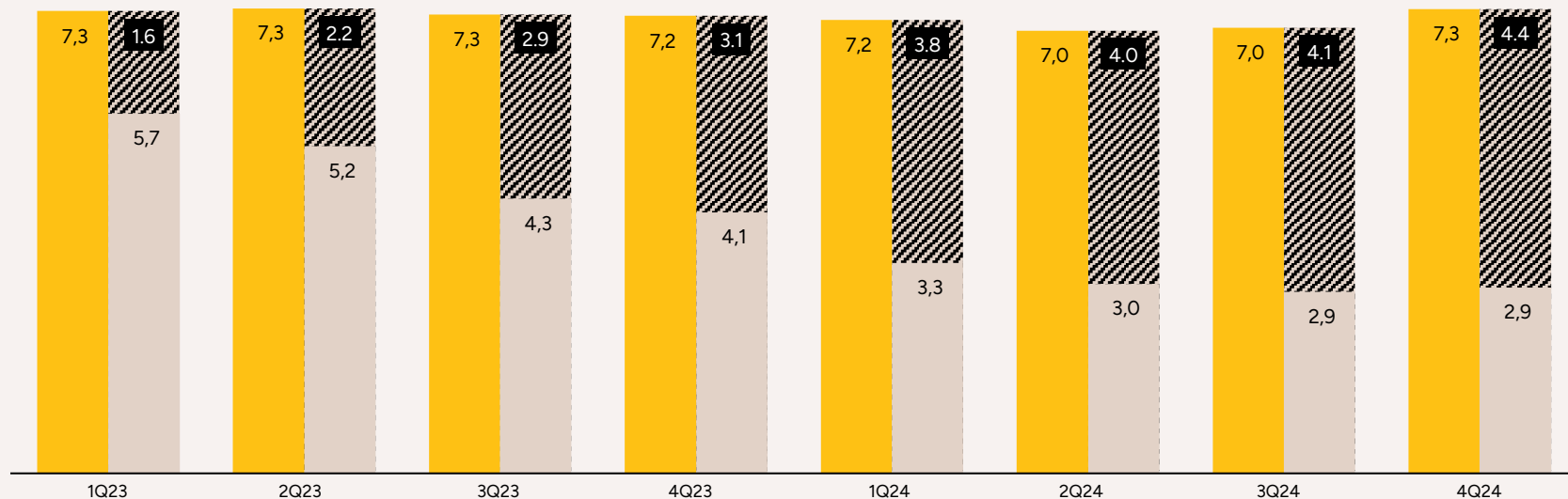
Heavy investments in the Dotz Platform impacts Depreciation and Amortization, although the current level of investment is much lower

DEPRECIATION AND AMORTIZATION, CAPEX (R\$ mm)

● Depreciation and Amortization (D&A)*

● CAPEX

▨ Gap: D&A vs CAPEX



* Excluding the effect of IFRS-16 on Depreciation and Amortization in 2Q24, 3Q24 and 4Q24.

FINANCIAL PERFORMANCE

EBITDA and Net Profit Growth in 2024

Upward Techfin operation (+Profit and +Margins) and discipline in SG&A contributing to growth in Net Profit: +R\$ 44 mm in the annual comparison

4Q24 vs 4Q23

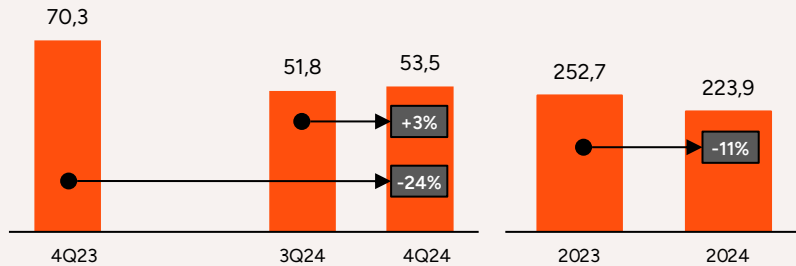
- ✓ Gross Profit: R\$ 34.1 mm (+5%)
- ✓ Gross Margin: 64% (+17 p.p.)
- ✓ SG&A: R\$ 23.1 mm (-24%)
- ✓ EBITDA: R\$ 11 mm (+R\$ 8.8 mm)
- ✓ Net Profit: R\$ (0.5) mm (+R\$ 7.2 mm)

2024 vs 2023

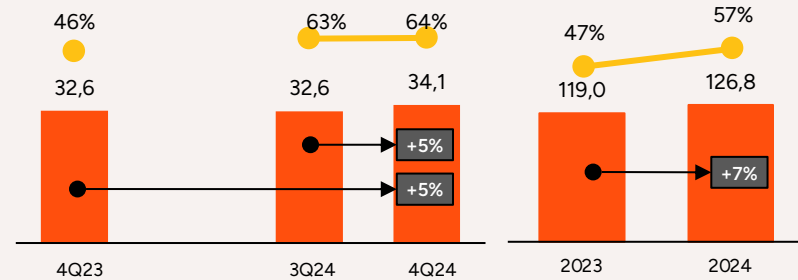
- ✓ Gross Profit: R\$ 126.8 mm (+7%)
- ✓ Gross Margin: 57% (+10 p.p.)
- ✓ SG&A: R\$ 104.3 mm (-30%)
- ✓ EBITDA: R\$ 22.5 mm (+R\$ 52 mm)
- ✓ Net Profit: R\$ (16.5) mm (+R\$ 44 mm)

**EBITDA of R\$11.0 mm in 4Q24 and R\$22.5 mm in 2024;
Increase in margin and reduction in expenses boosted EBITDA by R\$52 mm**

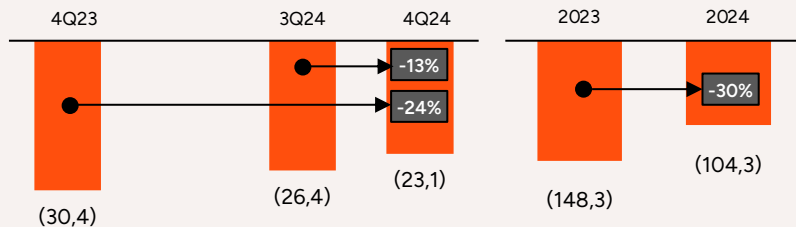
NET REVENUE BEFORE REDEMPTION COSTS (R\$ mm)



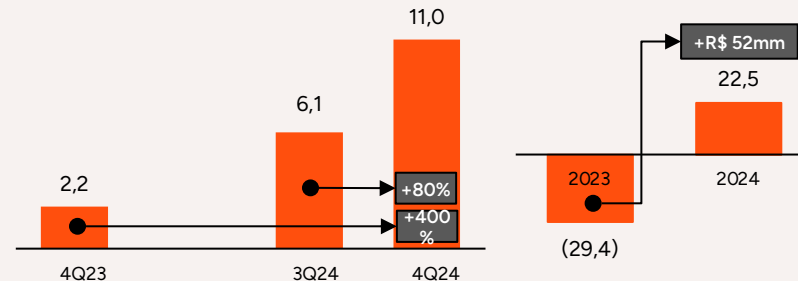
GROSS PROFIT (R\$ mm) and GROSS MARGIN (%)



SG&A (R\$ mm)

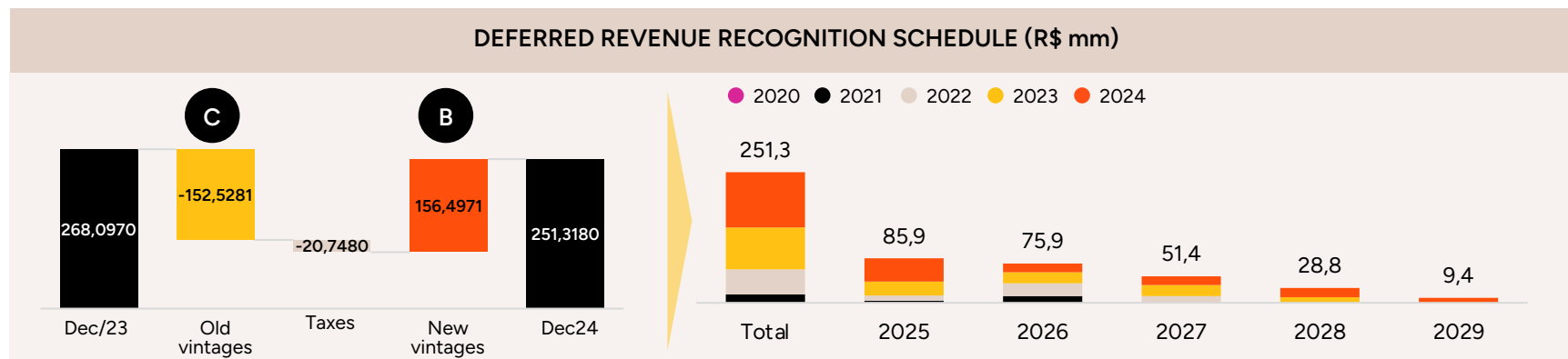
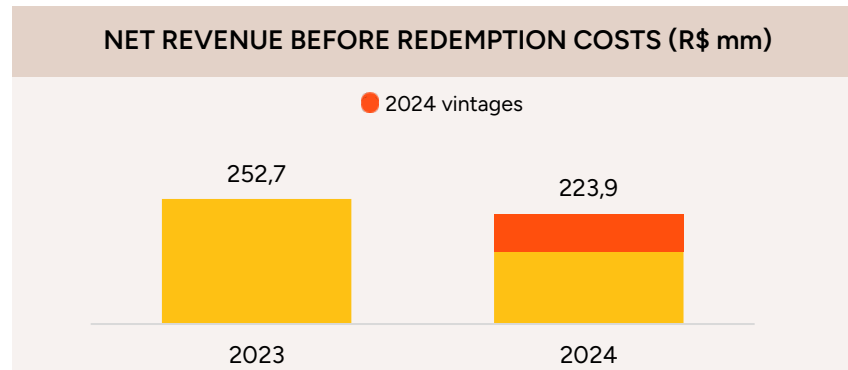
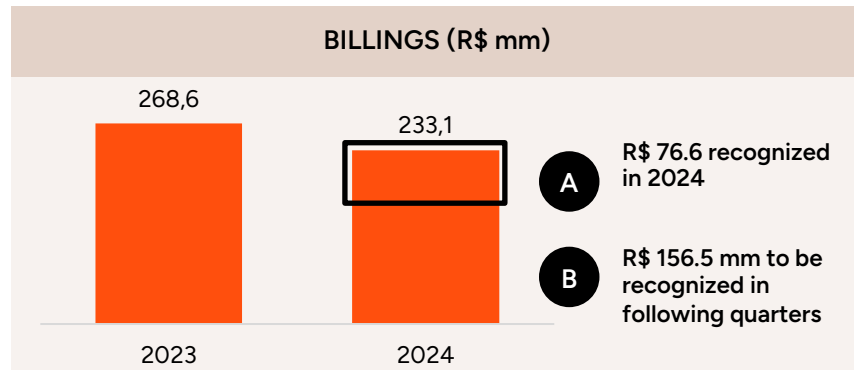


EBITDA (R\$ mm)



Net Revenue before Redemption Costs of R\$ 223.9 mm in 2024

Deferred revenue of R\$251.3 million to be recognized in the following fiscal years



Gross Profit Evolution

Margins also reflect Dotz's new level of profitability, with an increase in the Techfin mix

GROSS PROFIT and GROSS MARGIN (R\$ mm and %)

Techfin percentage in Billings:

16%

16%

23%

25%

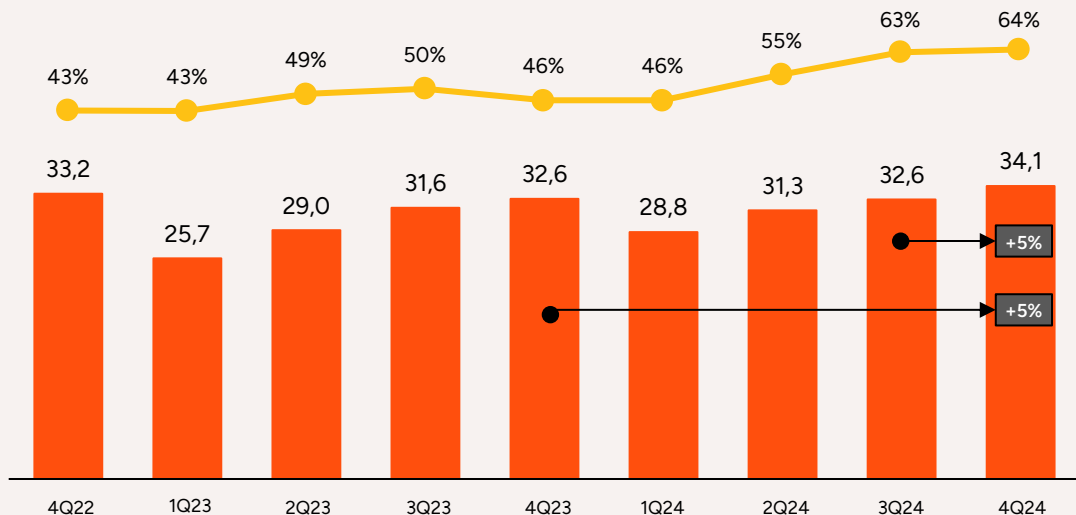
24%

31%

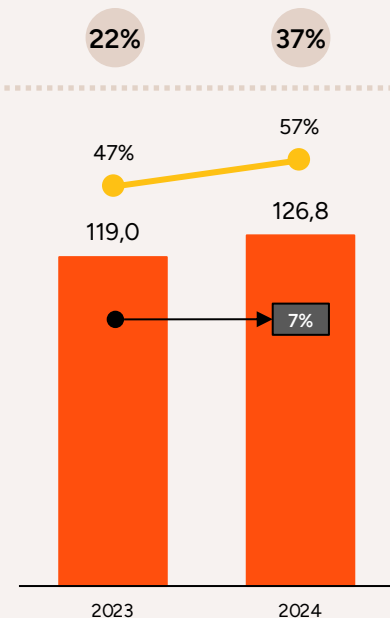
40%

37%

41%



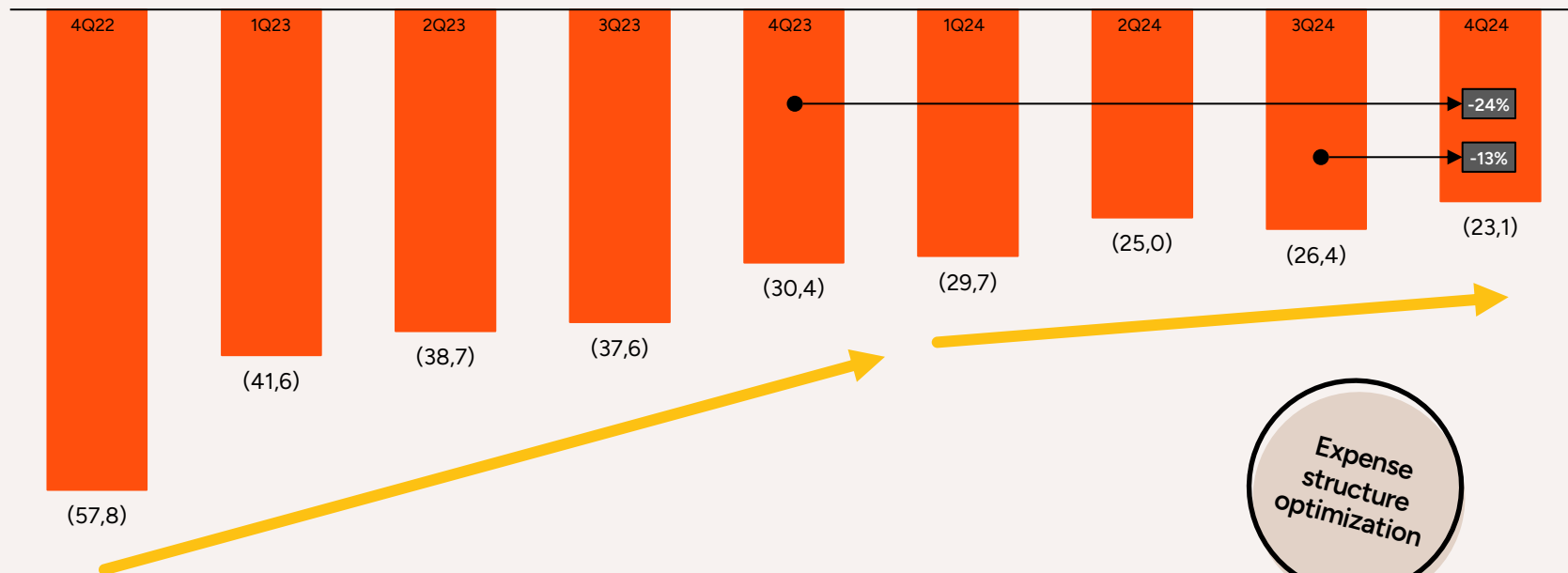
GROSS PROFIT and GROSS MARGIN (R\$ mm and %)



SG&A evolution and structure adjustment

Constant evolution and optimization of the expense structure

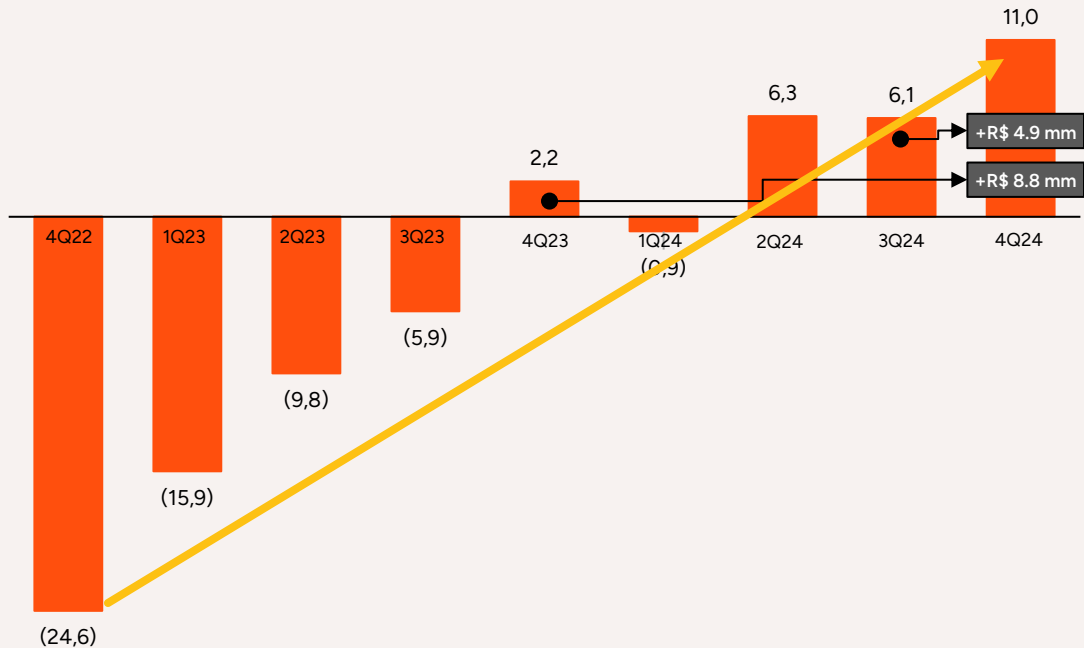
SG&A (R\$ mm)



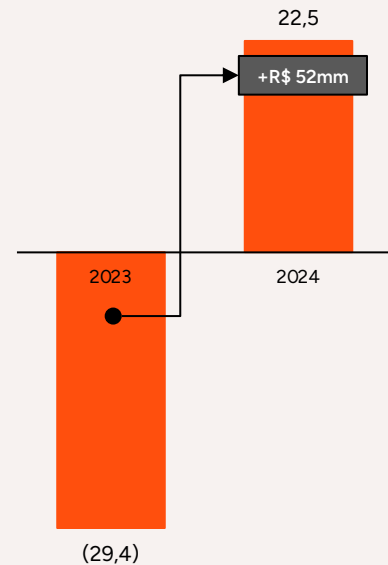
EBITDA Evolution

Evolution in 4Q24 compared to 3Q24 of R\$ 4.9 mm. In 2024, evolution of R\$ 8.8 mm compared to 2023

EBITDA (R\$ mm)



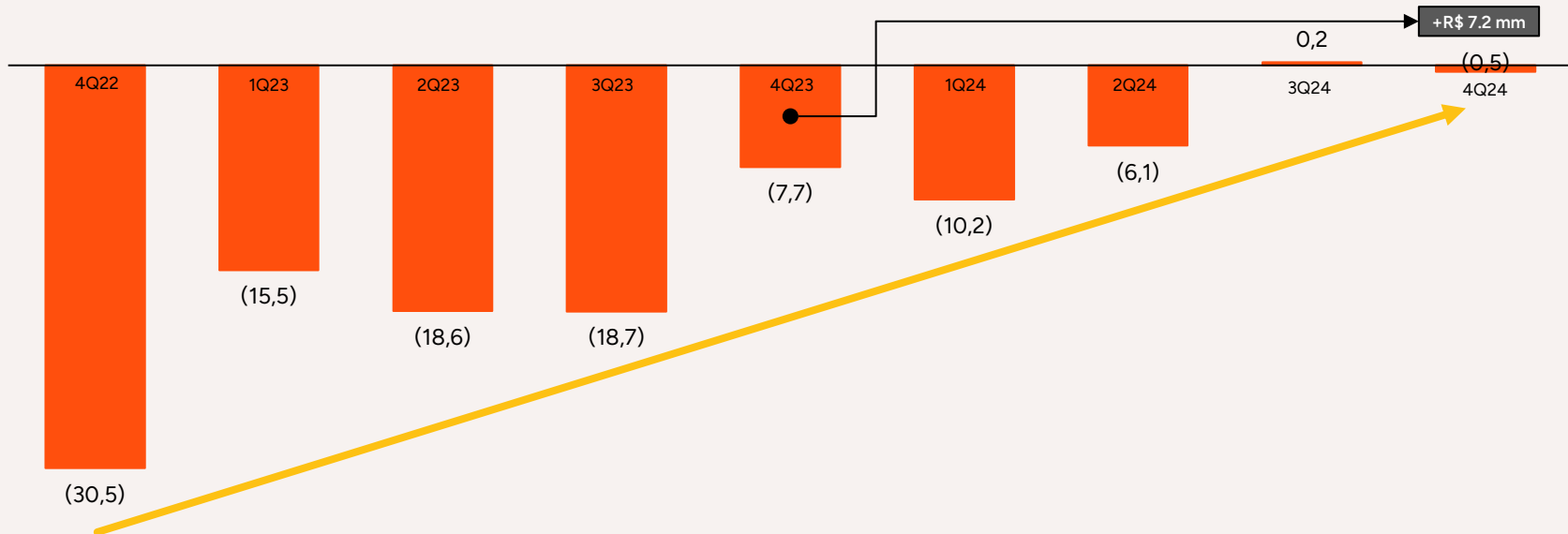
EBITDA (R\$ mm)



Net Profit Evolution

In the quarterly comparison of Net Profit, it is shown that in 2H24 we improved over 1H24 by R\$ 16 mm. While comparing 2023 over 2024, the increase was R\$ 44 mm.

NET PROFIT (R\$ mm)



We remain focused on growing the platform in a sustainable way

Dotz's commitment: efficiency, growth and cross-sell



Techfin Growth

strong, predictable and constant, with profitability



Loyalty Consolidation

growing the partner network with Dotz Pay, customer engagement on Digital (App) and cross-selling with financial services



Operational Efficiency

with continuous focus on rationalizing expenses, robust operating margins and generating results for shareholders

Thank You!



dotz