





## Disclaimer

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Certain percentages and other amounts included in this document have been rounded up to facilitate their presentation. The scales of the graphs of the results can appear in different proportions, to optimize the demonstration. Accordingly, the numbers and graphs presented may not represent the arithmetic sum and the appropriate scale of the numbers that precede them, and may differ from those presented in the financial statements.

Since 2019 our financial Statements have been prepared in accordance with IFRS 16, which changed the criteria for the recognition of rental contracts. To better represent the economic reality of the business, the numbers in this presentation are presented under the previous standard, IAS 17 / CPC 06. Reconciliation to IFRS 16 can be found in a dedicated section of our Earnings Release.



# **3Q24 Highlights**



Strong sales performance, margin expansion and cash flow improvements drive a record quarter















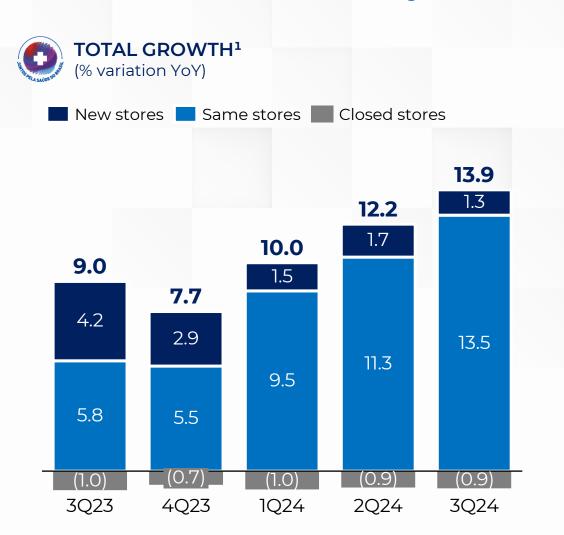
### **Sales Performance**

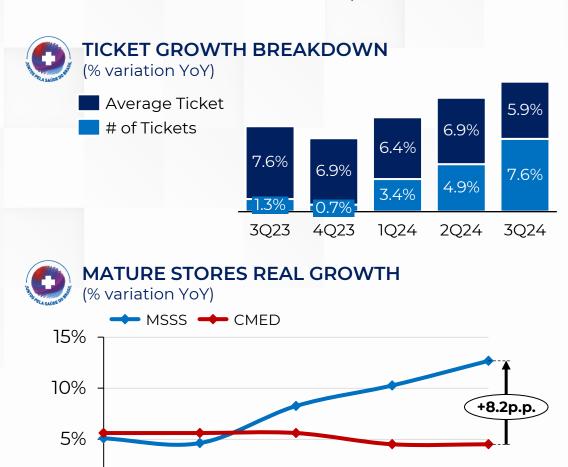


Customer traffic continues to drive growth acceleration for the third consecutive quarter

0%

3Q23





1Q24

4Q23

2Q24

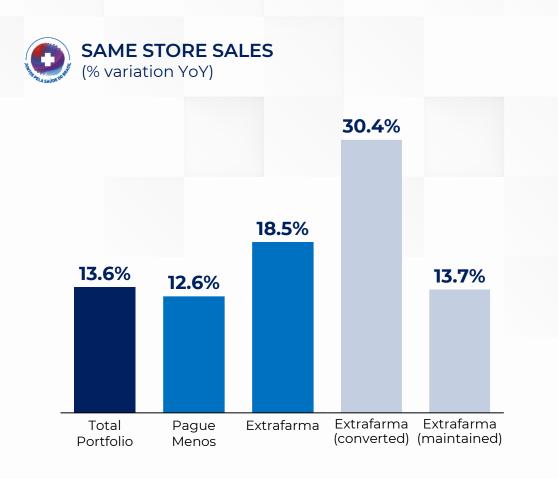
3Q24

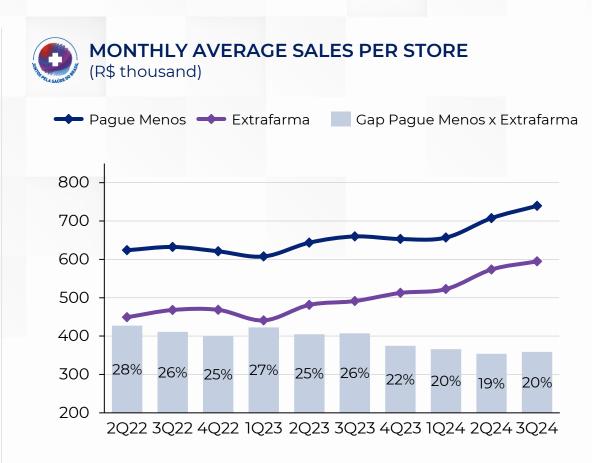
<sup>&</sup>lt;sup>1</sup> Proforma growth data, considering Extrafarma's historical base and excluding the wholesale operation.

### **Banner Performance**



Despite Extrafarma's catch-up, there is still a large opportunity to close the gap between banners



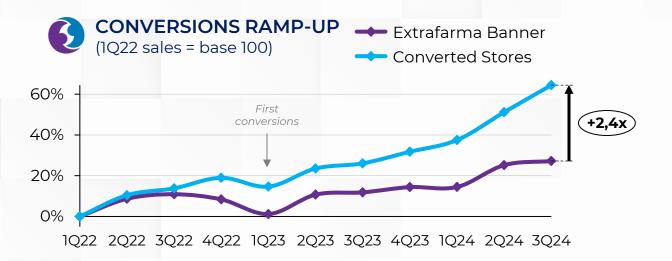


#### □ PagueMenos ② extrafarma

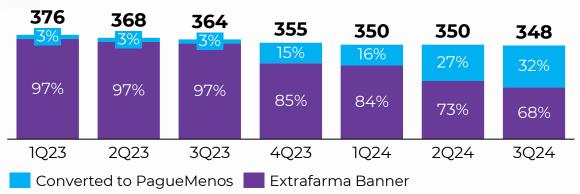
### **Banner Conversions**

Relevant driver of incremental sales continues to exceed expectations



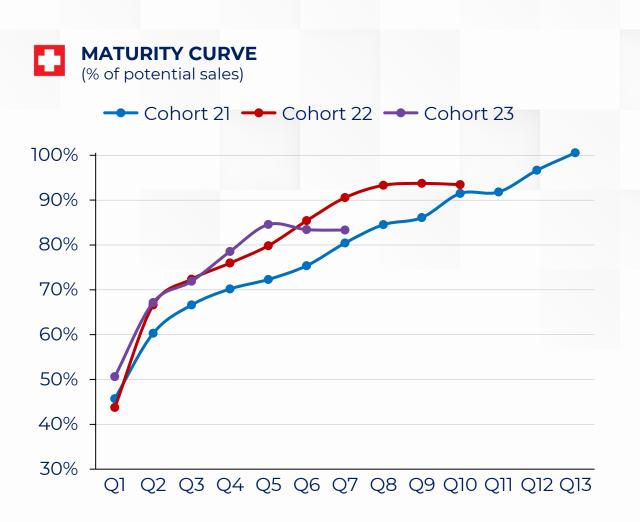






# **Organic Expansion**

First cohort reaching maturity reinforce our conviction on the quality of the expansion



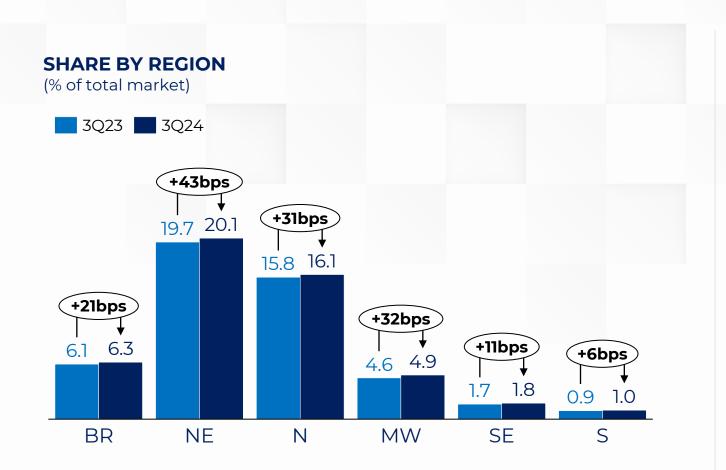


<sup>&</sup>lt;sup>1</sup> Considers only store direct expenses. Data refers to Pague Menos portfolio in 3Q24.

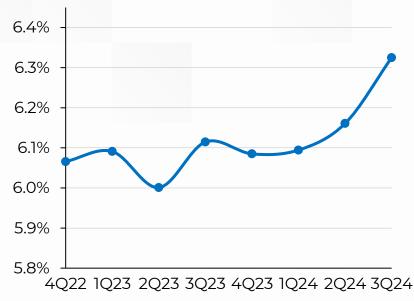
### **Market Share**



Share gains in every region of the country, despite the organic expansion slowdown



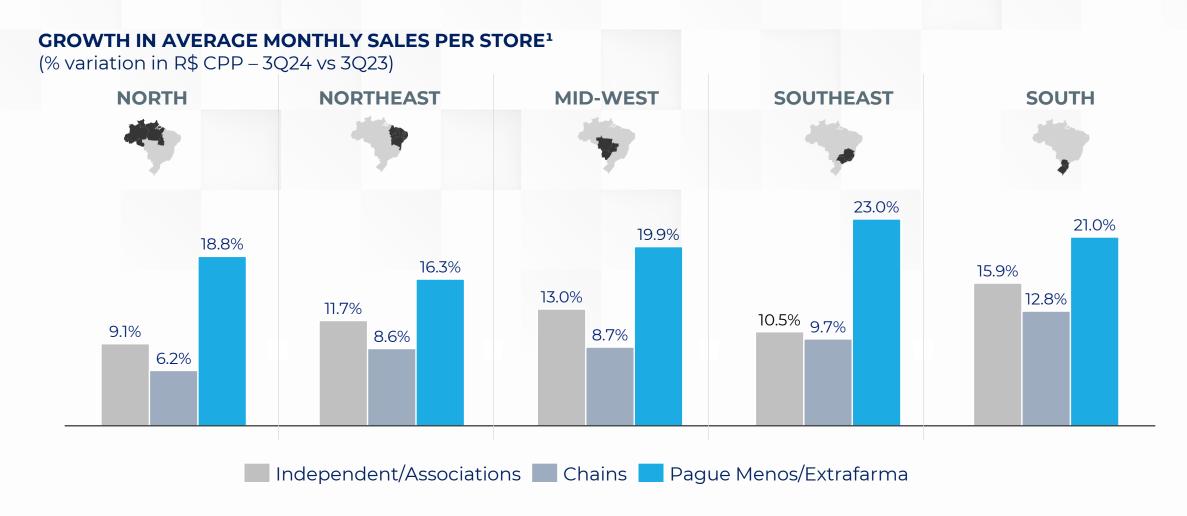




Source: IQVIA

### Performance vs Peers

Average store sales growth outperformed the market in every region



Source: IOVIA

<sup>&</sup>lt;sup>1</sup> IQVIA methodology normalizes sales prices among players, therefore growth in R\$ CPP may diverge from the actual growth.

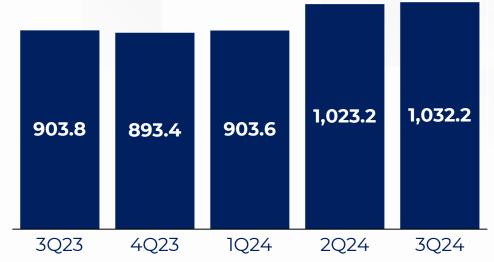
## **Gross Profit**

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Year-over-year margin increase









- Inventory losses normalization
- Digital channels
- Better commercial conditions



- Mix effect (RX +2 p.p. vs 3Q23)
- Adjustment to present value (APV)

# Selling Expenses

Strong operating leverage, driven by SSS well above inflation



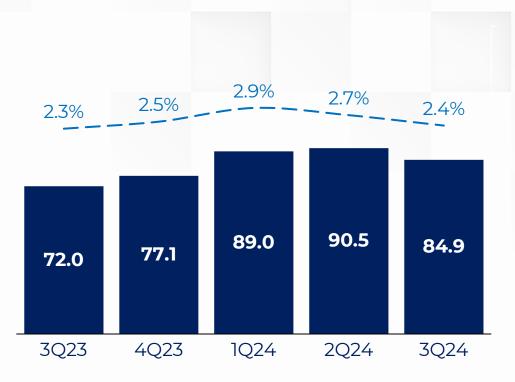
# **G&A Expenses**

Gradually diluting administrative expenses











- Operating leverage
- Personnel expenses normalization



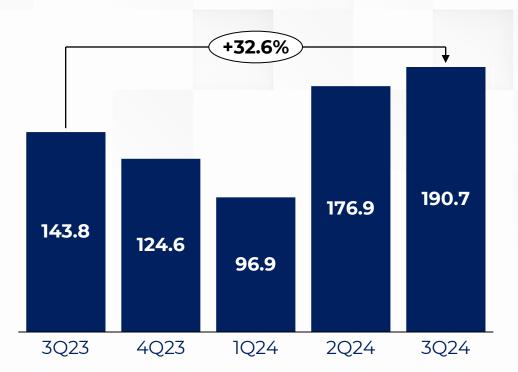
- Executive team reinforcement
- Management compensation

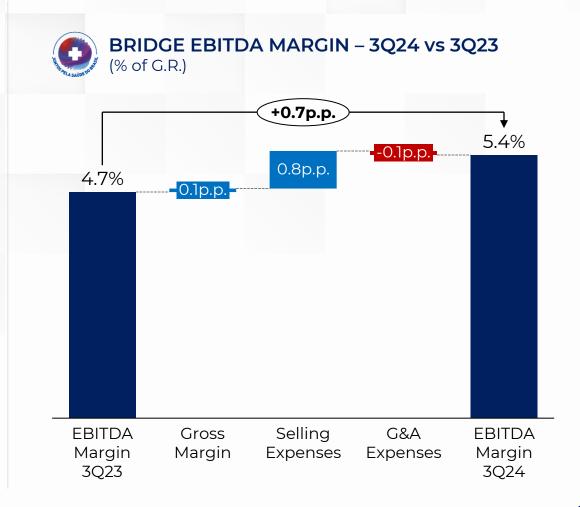


# **Adjusted EBITDA**

5.4% EBITDA margin, a record for a 3rd quarter





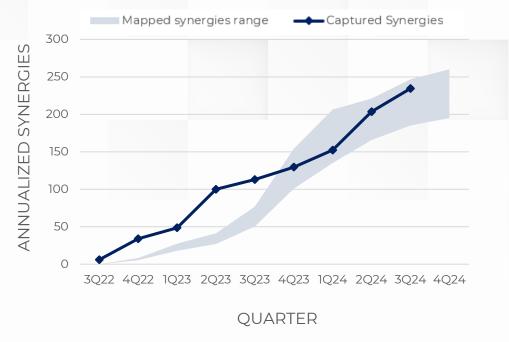




# **Extrafarma Integration**

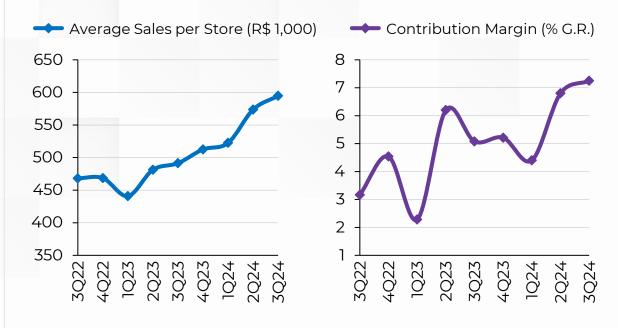
We have already captured 90% of the top of the range of projected synergies

# SYNERGY CAPTURE CURVE (R\$ million, on an annualized basis)



**R\$234M in synergies** captured in 3Q24 (on an annual basis – 90% of the top of the range)

#### **EXTRAFARMA OPERATIONAL EVOLUTION**

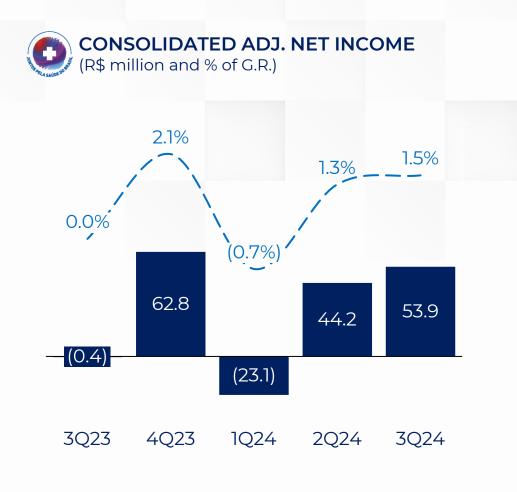


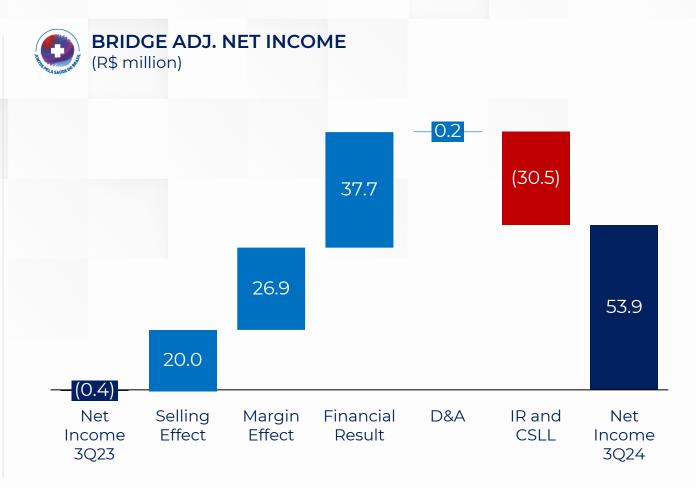
In addition to Extrafarma improvements, synergies also contributed positively to the consolidated G&A expenses and Pague Menos operations

#### **Net Income**



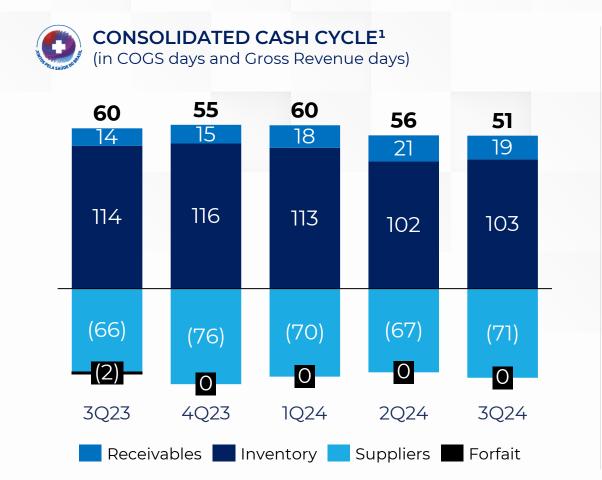
Consistent improvement, combining growth in sales, margin expansion and improved financial results



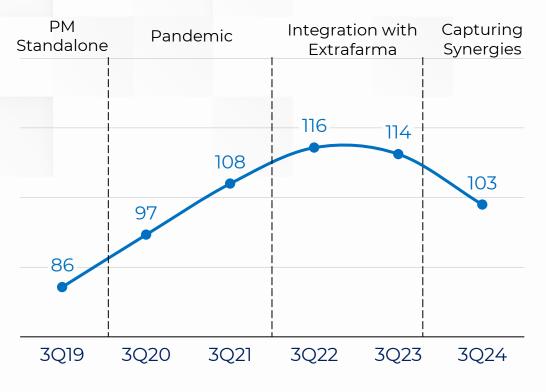


# **Cash Cycle**

9 days reduction vs 3Q23, even considering the normalization of receivables



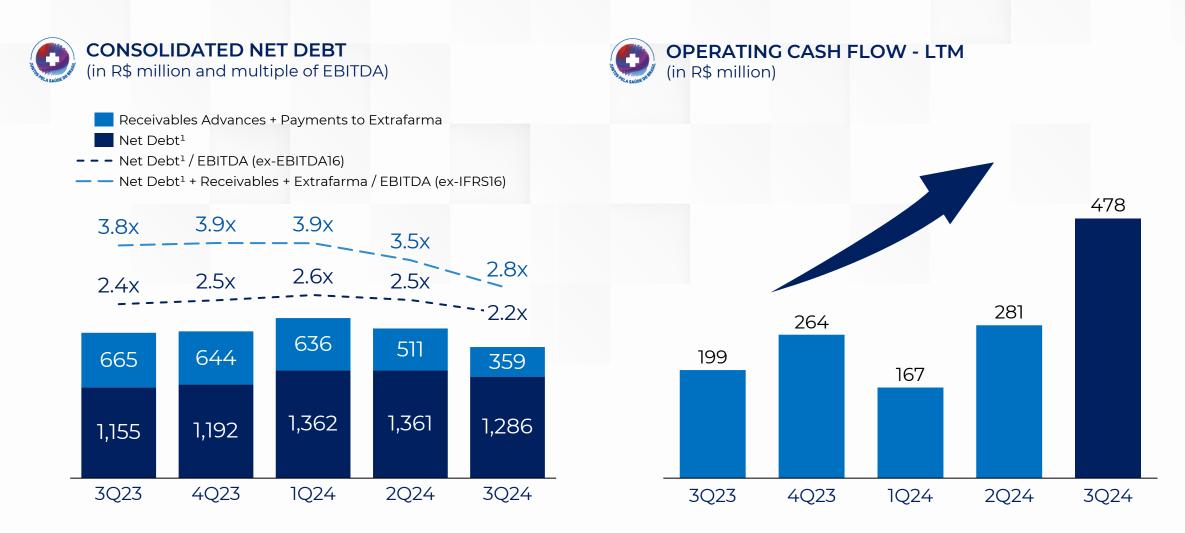




<sup>&</sup>lt;sup>1</sup> The calculation of the cash cycle does not consider the effects of APV, commercial agreements and taxes to be recovered.

### Indebtedness

Progressive financial deleveraging, driven by the improvement in Operating Cash Flow



<sup>&</sup>lt;sup>1</sup> Concept of net debt for covenant purposes, according to debenture deeds. Considers net bank loan and financing balance of the cash position.



# **Our Evolution Journey**

optimization of the capital structure

PagueMenos **()** extrafarma

In a short time, we are transforming the Company in 3 major areas



# PEOPLE & CULTURE

Review of organizational structure, governance rituals and enhancement of corporate culture

# OPERATIONAL MISSIONS

Gain operational efficiency and improvements in customer experience

# **Operational Missions**

Deliverables examples

**IT STABILITY** 



Reduction of:

- +90% of online inventory errors
- +70% of sales dashboard failures
- +60% of hours with DC instability

#### **SERVICE**



**Atendimento do Coração** Program Partnership with **Sírio-Libanês Hospital** Attendant meter and **secret shopper** 

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#### **MAINTENANCE**



- +500 stores with new air conditioners
- +90% reduction in maintenance requests
- **+R\$6.5M** invested in cleaning and store security

#### **PRICING**



Application of **new labeling model** 

- +660 new model printers installed
- +40% on price tag execution

#### **OPERATIONS SUPPORT**



New ticket management system

- -75% in requests backlog
- -37% in requests opening time

#### **PROCESSES**

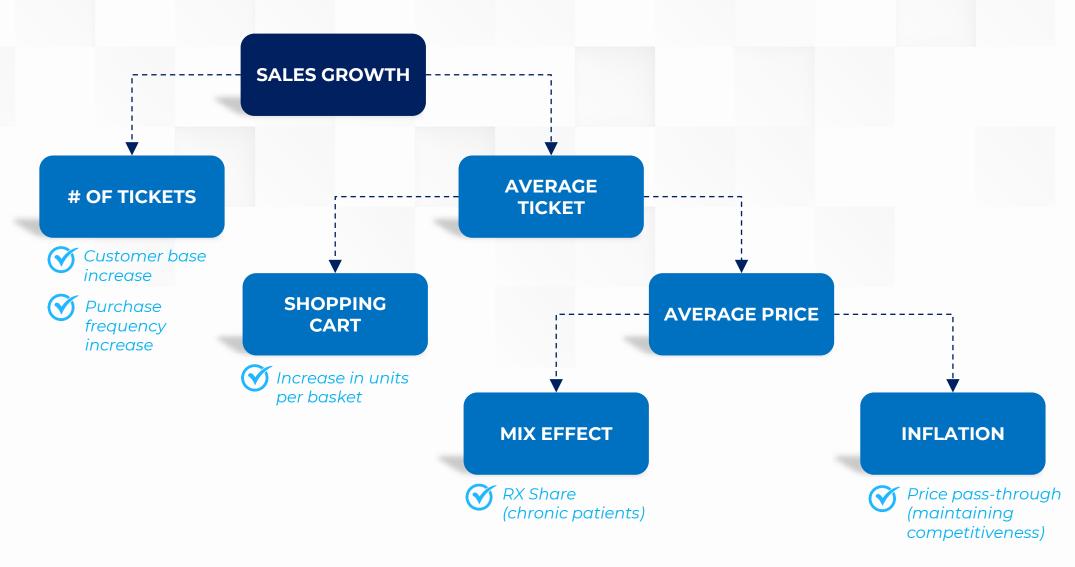


New **operations governance** model Last mile **e-commerce automation** Operations group for **store recovery** 



# **Components of Growth**

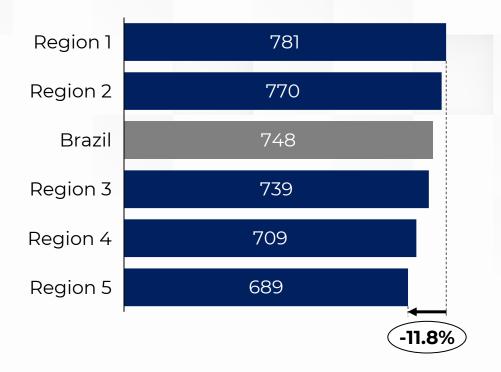
Improvements in operational metrics are underpinning good sales performance



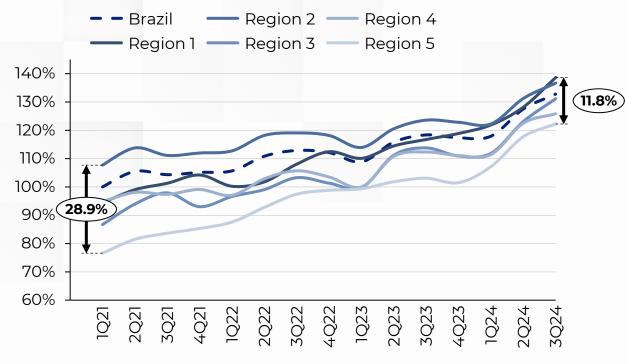
# **Regional Performance**

Focus on execution has driven progressive operational convergence between the regions





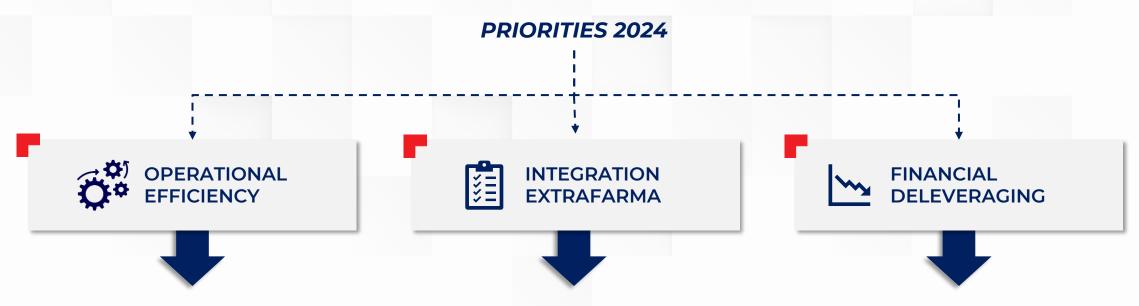




The reduction in productivity dispersion makes the **national presence strategy** more effective, contributing to an **increasingly diversified operation** with **greater growth horizons** 

# **Consistency of Deliveries**

3Q24 shows the consistency of deliveries in what were the priorities selected for the year



- ✓ Same-store sales acceleration
- Customer base, frequency, shopping basket, category mix
- ✓ Operational convergence
- ✓ Dilution of expenses

- Projected synergies achieved 6 months ahead of schedule
- Footprint optimization and banner conversions
- ✓ Improving profitability

- Cash cycle improvement
- Monetization of tax credits
- Normalization of accounts receivable
- ✓ All-time-high EBITDA/cash conversion



