# #ESPA3 1024 Results



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## Quarter Highlights

#### **1024 Highlights**



- System-wide-sales: R\$ 398.2 million in 1024, and Gross Revenue with an all-time record, reaching R\$ 357 million;
- Cancellations: lowest level in the last 6 quarters;
- Expansion: 854 stores in the Espaçolaser Group at the end of 1024.



- Growth of 14.7% in adjusted EBITDA<sup>1</sup> in 1024, with an adjusted EBITDA margin of 26.9% with gains of 2.8 p.p.;
- Adjusted net profit totaling R\$ 13.2 million in 1024, growth of 21.3% compared to 1023.



- Operating cash flow of **R\$ 46 million** in the quarter;
- EBITDA to operating cash conversion of 63% in the quarter.



- Leverage at 2.3x at the end of the first quarter, compared to 3.2x in 1023;
- New Capital Structure: 3<sup>rd</sup> issuance of debentures by the Company, in the total amount of R\$ 733 million.



Management Change: connected to Espaçolaser's new moment, Magali Leite assumed, in March, the position of Chief Executive
 Officer of the Company.



• Benchmark in service quality: NPS reaching 86 points, and Reclame Aqui score at 8.7, maintaining the RA1000 seal.



New Brand: Linked to the Company's new moment, we launched the new Espaçolaser brand.



#### New Espaçolaser

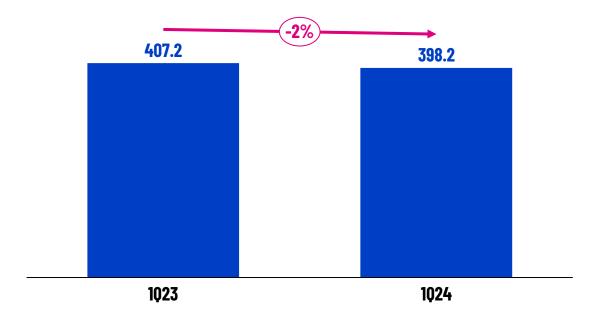
Click on the image below and watch the video of the **new Espaçolaser brand**:



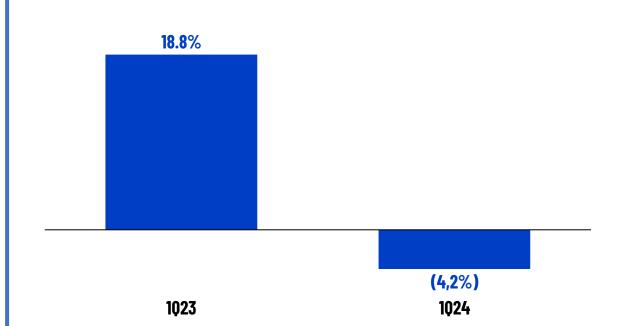


#### System-wide sales and same-store sales

System-wide-sales EL Brazil1 (In R\$ MM)



Gross sales<sup>1</sup> reached R\$ 398.2 million in 1024.



Same-store sales EL Brazil (% YoY)

• Same-store-sales with a **reduction of 4.2%** in the quarter.



#### Continued focus on franchise expansion

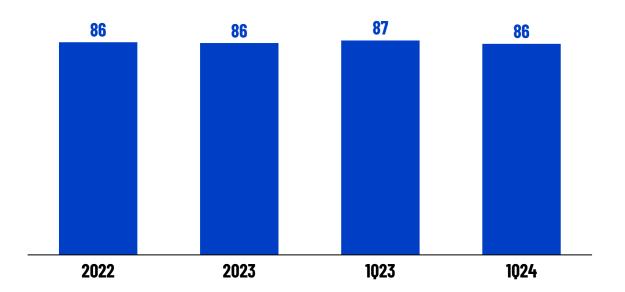
Opening of Espaçolaser Franchises in Brazil (# of stores)



- We ended the first quarter of 2024 with 854 stores in the Espaçolaser Group, maintaining the acceleration of operations through franchises, with 9 openings in 1024;
- Colombia: strategic partnership with F3L to boost the expansion plan and strengthen Espaçolaser's presence.

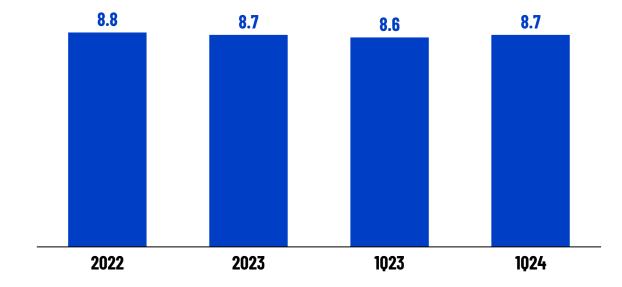
### **Benchmark in service quality**

**Net Promoter Score (NPS)** 



Reclame Aqui (0 to 10)





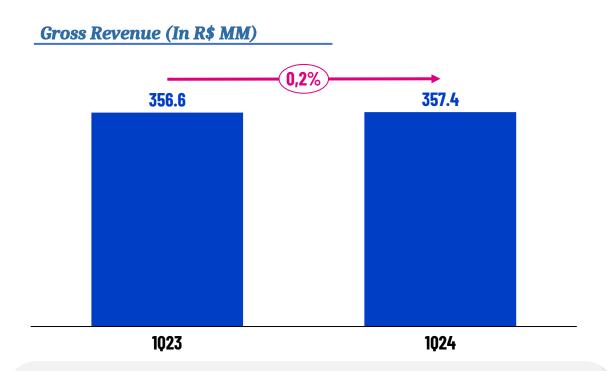




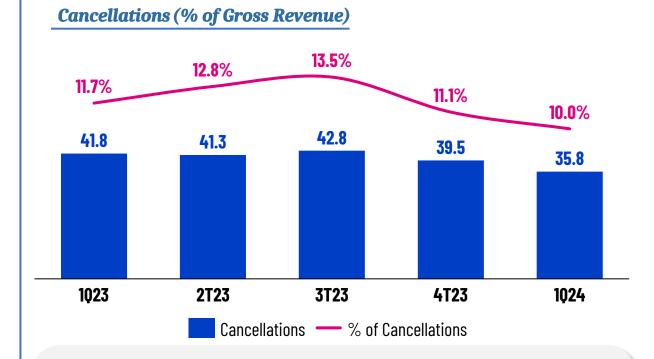


# Financial Performance

#### Record of revenue and reduction in cancellations

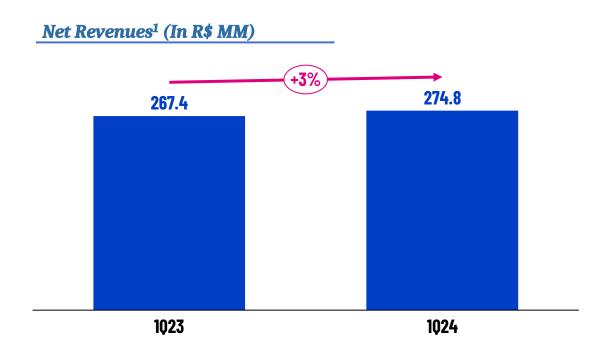


Increase of **0.2**% in gross revenue for the quarter, reaching **R\$ 357.4** million, representing the highest level of gross revenue in the Company's history.

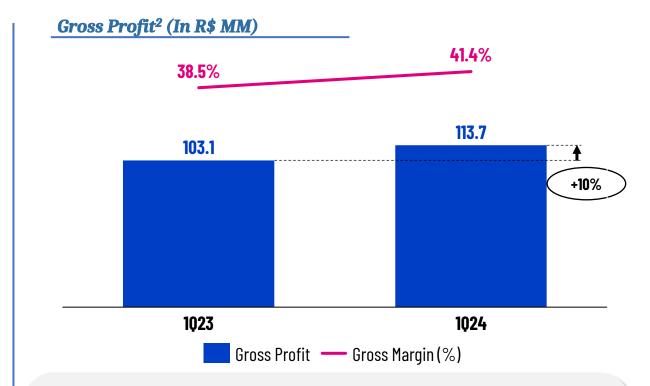


The percentage of cancellations fell by 1.7 p.p. compared to 1023 and follows a sequential downward trend of 1.1 p.p. when compared to the immediately previous quarter, representing the lowest level of cancellations in the last 6 quarters.

#### Operating leverage with gross margin gains

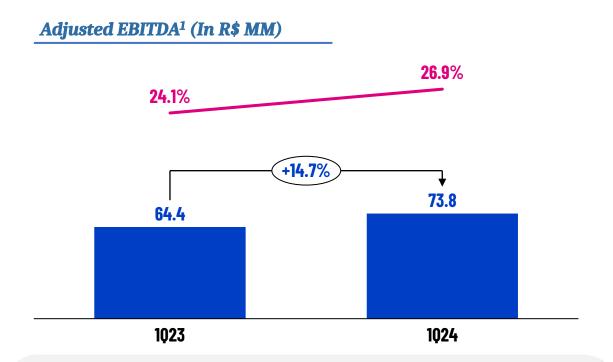


Net revenue presented growth of 3% in the quarter, reflecting higher sales in previous periods and a reduction in cancellations.



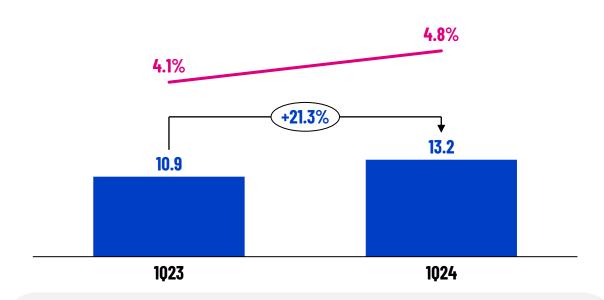
- Gross profit grew by 10% in the quarter, and gross margin gains of 2.8 p.p.;
- Operational efficiency gain projects generating continuous results.

#### Significant improvement in profitability and net profit



- Another quarter of EBITDA expansion, which totaled R\$ 73.8 million, growth of 14.7% compared to 1023;
- Adjusted **EBITDA margin** of **26.9%**, **with gains** of **2.8 p.p.**, representing the **highest margin** in the **last 10 quarters**.

#### Adjusted Net Income<sup>2</sup> (In R\$ MM)



- **Net profit** with Y-o-Y and sequential **growth**, reaching **R\$ 13.2 million** in 1024, **growth of 21.3%**;
- Net margin of 4.8%, with gains of 0.7 p.p.

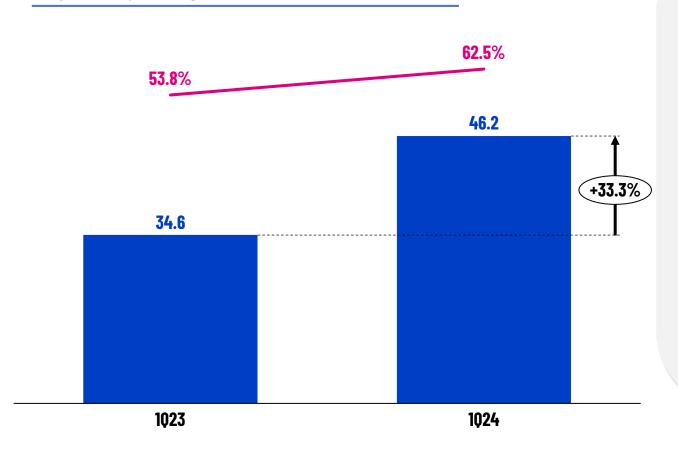




# Cash Generation and Indebtedness

### **Operating Cash Flow**

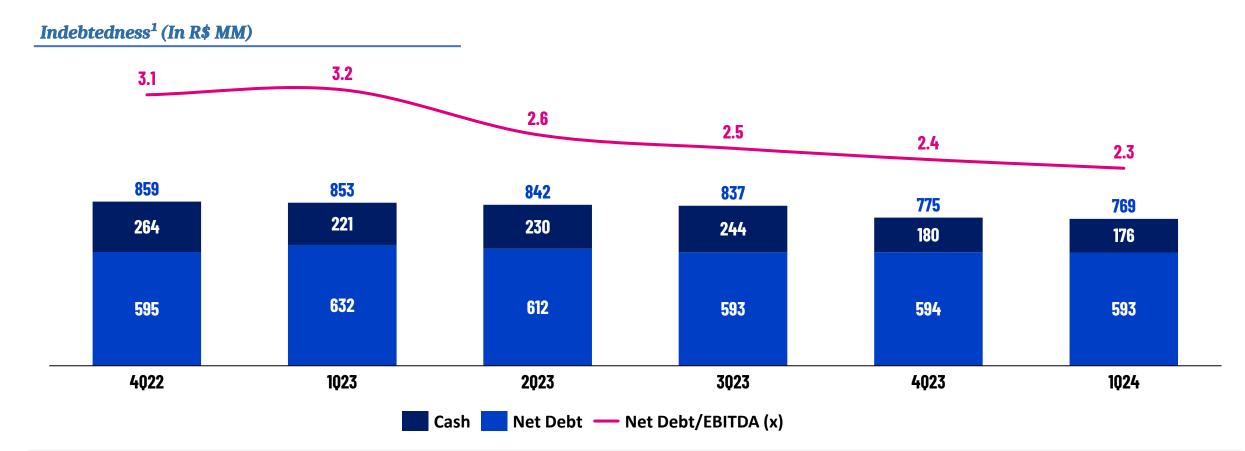
#### Adjusted Operating Cash Generation<sup>1</sup> (In R\$ MM)



- Robust operating cash generation of R\$ 46.2 million in 1024, once again representing an EBITDA-to-cash conversion of 62.5% in the quarter;
- Focus on expansion via franchises, preserving cash.



#### Sequential leverage reduction



- Another quarter of leverage reduction, with a focus on optimizing the Company's capital structure;
- Leverage of **2.26x**, a **reduction** of **0.9 p.p.** compared to 1023 and **below** the **covenants** of 3.0x agreed in the 3rd debenture issuance;
- **New capital structure:** 3<sup>rd</sup> issuance of debentures **(R\$ 733 million)** in February.









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